Florida Medicaid

Summary of Services

FY 2005 - 2006

Agency for Health Care Administration



FLORIDA MEDICAID PROGRAM

SUMMARY OF SERVICES

FY 2005 - 2006

DISCLAIMER

The Florida Medicaid Summary of Services provides only brief information on Medicaid coverages. It is not a legally-binding document and is not to be relied upon for specific information on recipient eligibility, service reimbursement, or service limitations. Detailed information may be found in the Florida Medicaid Coverage and Limitations Handbooks and the Provider Reimbursement Handbooks, which are available from the Medicaid fiscal agent or on the fiscal agent's website at http://floridamedicaid.acs-inc.com.

This publication may be obtained from the AHCA website at www.myflorida.com. Printed copies may be obtained from the Area Medicaid offices or from Medicaid Contract Management.

2005-06 MEDICAID SUMMARY OF SERVICES

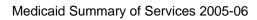
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SECTION I—GENERAL INFORMATION

Introduction

Florida Medicaid is the medical assistance program that provides access to health care for low-income families and individuals. Medicaid also assists aged and disabled people with the costs of nursing facility care and other medical expenses. Eligibility for Medicaid is usually based on the family's or individual's income or assets.

Medicaid serves approximately 2.3 million people in Florida, with over half of those being children and adolescents under the age of 21.

Estimated expenditures for Fiscal Year 2005-06 (July 2005 through June 2006) are approximately \$15.1 billion.

Purpose of the Summary of Services

The Florida Medicaid Summary of Services booklet is intended to be a quick reference to Medicaid services. This summary provides an overview of Florida Medicaid services as well as information on Medicaid eligibility and managed care programs.

It is intended as an introduction to Medicaid for new Medicaid employees and for staff working in other programs, agencies, and departments.

Users who do not work in state government may want to contact their local Area Medicaid Office for more details about covered services.

Providers should refer to the Florida Medicaid Provider General Handbook or the service-specific Coverage and Limitations and Reimbursement Handbooks for more detailed information about Florida Medicaid.

How This Book is Organized

The Summary of Services is presented in five sections:

- I. General Information
- II. Recipient Eligibility
- III. Managed Care Programs
- IV. Special Medicaid Requirements and Policies
- V. Medicaid Covered Services

Background

Florida implemented the Medicaid program on January 1, 1970, to provide medical services to low-income people.

Over the years, the Florida Legislature has authorized Medicaid reimbursement for additional services. A major expansion occurred in 1989, when the United States Congress mandated that states provide all Medicaid services allowable under the Social Security Act to children under the age of 21.

The Medicaid program is different in every state. The federal government sets the general guidelines and each state decides how to run the program.

In Florida, the Florida Legislature determines:

- Who qualifies for Medicaid
- What services will be covered
- How much to pay for the services

Funding

The Medicaid program is funded by state and federal funds, with the counties contributing to the cost of inpatient hospital and nursing facility services.

Matching federal funds are contingent upon the state's continued compliance with the federal laws and regulations.

The following federal and state laws govern Florida Medicaid:

- Title XIX of the Social Security Act;
- Title 42 of the Code of Federal Regulations;
- Chapter 409, Florida Statutes; and
- Chapter 59G, Florida Administrative Code.

Administration

The state agency that administers Florida Medicaid is the Agency for Health Care Administration (AHCA). AHCA develops and carries out policies related to the Florida Medicaid program and contracts with the fiscal agent to enroll health care providers and process claims.

AHCA has eleven area offices throughout the state that serve as the local liaisons to providers and recipients. The area offices are responsible for:

- Exceptional claims processing;
- Provider relations and training;
- Consumer relations;
- Managing the Child Health Check-Up program;
- Transportation and School Match programs on a local level; and
- Conducting site visits to providers.

Who Determines Eligibility

The Agency for Health Care Administration does not determine eligibility for Medicaid. Eligibility is determined by one of two agencies:

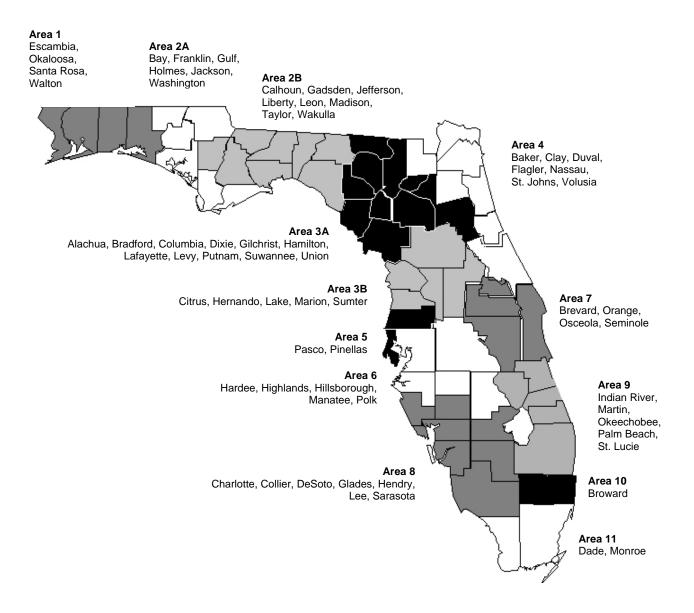
- The Social Security Administration (SSA) determines eligibility for Supplemental Security Income (SSI). Recipients of SSI are automatically eligible for Medicaid.
- The Florida Department of Children and Families (DCF) determines eligibility for low-income children and families, aged persons, disabled persons, and persons seeking institutional care.

Medicaid Basics

- Not all providers accept Medicaid.
- Providers that choose to accept Medicaid must accept Medicaid payment as payment in full. (This does not include copayments and coinsurance.)
- Not all services are covered by Medicaid.
- Medicaid has a set fee for each individual type of service.
- Providers cannot bill the recipient for any amount in excess of Medicaid payment, other than Medicaid copays and coinsurance.
- Medicaid payments are made directly to the provider, not to the recipient.

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AHCA: MAP OF AREA OFFICES



See the next page for the addresses and telephone numbers for each Area Medicaid Office.

AHCA: AREA MEDICAID OFFICES

Areas—Counties Covered	Address	Phone
Area 1 Escambia, Okaloosa, Santa Rosa, and Walton	160 Governmental Center, Room 510 Pensacola, Florida 32502	Escambia and Santa Rosa— (850) 595-5700 Okaloosa and Walton— (800) 303-2422; SC 695-5700
Area 2A Bay, Gulf, Franklin, Holmes, Jackson, and Washington	651 West 14th Street, Suite K Panama City, Florida 32401	(850) 872-7690 (800) 226-7690 SC 777-7690
Area 2B Calhoun, Gadsden, Jefferson, Liberty, Leon, Madison, Taylor, and Wakulla	2727 Mahan Dr., Mail Stop 42 Building 2, Room 328 Tallahassee, Florida 32308	(850) 921-8474 (800) 248-2243 SC 291-8474
Area 3A Alachua, Bradford, Columbia, Dixie, Gilchrist, Hamilton, Lafayette, Levy, Putnam, Suwannee, and Union	14101 N.W. Hwy. 441, Suite 600 Alachua, Florida 32615-5669	(386) 418-5350 (800) NONE SC NONE
Area 3B Citrus, Hernando, Lake, Marion, and Sumter	2441 W.Silver Springs Boulevard Ocala, Florida 34475	(352) 732-1349 (800) NONE SC 667-1349
Area 4 Baker, Clay, Duval, Flagler, Nassau, St. Johns, and Volusia	Duval Regional Service Center 921 North Davis Street Building A, Suite 160 Jacksonville, Florida 32209-6806	(904) 353-2100 (800) 273-5880 SC 826-2100
Area 5 Pasco and Pinellas	525 Mirror Lake Drive North Suite 510 St. Petersburg, Florida 33701	(727) 552-1191 (800) 299-4844 SC 513-2659
Area 6 Hardee, Highlands, Hillsborough, Manatee, and Polk	6800 North Dale Mabry Hwy. Suite 220 Tampa, Florida 33614	(813) 871-7600 (800) 226-2316 SC 512-8290
Area 7 Brevard, Orange, Osceola, and Seminole	400 West Robinson Street Suite 309 – South Tower Orlando, Florida 32801	(407) 317-7851 (877) 254-1055 SC 344-7851
Area 8 Charlotte, Collier, DeSoto, Glades, Hendry, Lee, and Sarasota	2295 Victoria Avenue, Room 309 Ft. Myers, Florida 33901 All mail should be addressed to: P. O. Box 60127 Ft. Myers, Florida 33906	(239) 338-2620 (800) 226-6735 SC 748-2620
Area 9 Indian River, Martin, Okeechobee, Palm Beach, and St. Lucie	1710 East Tiffany Drive, Suite 200 West Palm Beach, Florida 33407	(561) 881-5080 (800) 226-5082 SC 264-5080
Area 10 Broward	1400 West Commercial Boulevard Suite 110 Ft. Lauderdale, Florida 33309	(954) 202-3200 (800) NONE SC 423-3200
Area 11 Dade and Monroe	Doral Center Manchester Building 8355 NW 53 Street, 2 nd Floor Miami, Florida 33166	(305) 499-2000 (Dade only) (800) 953-0555 (Monroe only) SC 429-2000

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AHCA: HEADQUARTERS MEDICAID OFFICES

Title	Address	Phone	Fax
Deputy Secretary for Medicaid	2727 Mahan Dr., Mail Stop 8 Tallahassee, Florida 32308	(850) 488-3560 SC 278-3560	(850) 488-2520 SC 278-2520
Assistant Deputy Secretary for Medicaid Operations		002/0000	00 210 2020
Assistant Deputy Secretary for Medicaid Finance			
Medicaid Services	2727 Mahan Dr., Mail Stop 20	(850) 488-9347	(850) 922-7303
	Tallahassee, Florida 32308	SC 278-9347	SC 292-7303
Medicaid Program Analysis	2727 Mahan Dr., Mail Stop 21	(850) 414-2756	(850) 414-2767
	Tallahassee, Florida 32308	SC 994-2756	SC 994-2767
Medicaid Quality	2727 Mahan Dr., Mail Stop 48	(850) 413-8059	(850) 922-7303
Management	Tallahassee, Florida 32308	SC 293-8059	SC 292-7303
Medicaid Contract	2308 Killearn Center Blvd.	(850) 922-2726	(850) 410-1430
Management	Suite 200, Mail Stop 22 Tallahassee, Florida 32309	SC 292-2726	SC 210-1430
Medicaid Pharmacy Services	2727 Mahan Dr., Mail Stop 38	(850) 487-4441	(850) 414-6236
	Tallahassee, Florida 32308	SC 277-4441	SC 994-6236
Medicaid Health Systems	2727 Mahan Dr., Mail Stop 50	(850) 487-2355	(850) 413-8809
Development	Tallahassee, Florida 32308	SC 277-2355	SC 293-8809
Medicaid Program Integrity	2727 Mahan Dr., Mail Stop 6	(850) 921-1802	(850) 922-3806
	Tallahassee, Florida 32308	SC 291-1802	SC 292-3806

FEDERAL PROGRAMS

SOCIAL SECURITY ADMINISTRATION:	1-800-772-1213
MEDICARE: (1-800-MEDICARE)	1-800-633-4227

DCF: DISTRICT OFFICES

CLIENT RELATIONS toll-free: 1-866-762-2237

Districts/ Counties	Address
District 1 Escambia, Okaloosa, Santa Rosa, Walton	160 Governmental Center Pensacola, Florida 32502
District 2 Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla, Washington	2639 North Monroe Street, Suite A Tallahassee, Florida 32399-2949
District 3 Alachua, Bradford, Columbia, Dixie, Gilchrist, Hamilton, Lafayette, Levy, Putnam, Suwannee, Union	1621 NE Waldo Road P. O. Box 390 Gainesville, Florida 32609-0390
District 4 Baker, Clay, Duval, Nassau, St. Johns	P.O. Box 2417 5920 Arlington Expressway Jacksonville, FL 32231-0083
Suncoast Region DeSoto, Hillsborough, Manatee, Pasco, Pinellas, Sarasota	9393 North Florida Avenue Suite 700 Tampa, Florida 33612
District 7 Orange, Brevard, Osceola, and Seminole	400 W. Robinson Street S-1129 Orlando, Florida 32801-1782
District 8 Charlotte, Collier, Glades, Hendry, Lee	P.O. Box 60085 2295 Victoria Avenue Fort Myers, Florida 33906
District 9 Palm Beach	111 S. Sapodilla Avenue West Palm Beach, Florida 33401
District 10 Broward	201 West Broward Boulevard Suite 406 Fort Lauderdale, Florida 33301
District 11 Dade, Monroe	401 NW 2 Avenue, Room S-1007 Miami, Florida 33128
District 12 Flagler, Volusia	10 North Palmetto Avenue Daytona Beach, Florida 32114- 3284
District 13 Citrus, Hernando, Lake, Marion, Sumter	1601 West Gulf Atlantic Highway Wildwood, Florida 34785
District 14 Hardee, Highlands, and Polk	4720 Old Highway 37 Lakeland, Florida 33813
District 15 Indian River, Martin, Okeechobee, St. Lucie	Ft. Pierce Regional Service Center 337 North 4th Street, Suite A Ft. Pierce, Florida 34950-4206

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MEDICAID FISCAL AGENT: ACS STATE HEALTHCARE

Title	Phone	Address
Provider Inquiry	1-800-289-7799 (inside Florida)	
	1-800-955-7799 (outside Florida)	ACS State Healthcare
Provider Enrollment Questions	1-800-377-8216	P.O. Box 7070 Tallahassee, Florida 32314-7070
Electronic Claims Submission Services	1-800-829-0218	

RESOURCES ON THE INTERNET

ALL FLORIDA GOVERNMENT & AGENCIES	www.myflorida.com
	,
Agency for Health Care Administration (AHCA)	http://ahca.myflorida.com
Children's Medical Services	www.cms-kids.com
Department of Children and Families (DCF)	http://www.state.fl.us/cf_web/
Medicaid Information at DCF	http://www.dcf.state.fl.us/ess/
Department of Elder Affairs (DOEA)	http:/elderaffairs.state.fl.us
Department of Health (DOH)	www.doh.state.fl.us
Florida Administrative Code	http://fac.dos.state.fl.us
Florida Health Statistics	www.Floridahealthstat.com
Florida KidCare	www.floridakidcare.org
Florida Statutes	www.leg.state.fl.us
MEDICAID FISCAL AGENT	
ACS State Healthcare	http://floridamedicaid.acs-inc.com
Provider Handbooks	Go to Provider Support, then Handbooks
Fee Schedules	Go to Provider Support, then Fees
FEDERAL GOVERNMENT	
Code of Federal Regulations	www.access.gpo.gov/nara/cfr
Department of Health and Human Services	www.hhs.gov
 CMS (Centers for Medicare and Medicaid Services) 	www.cms.gov
Medicare	www.medicare.gov
Social Security Administration	www.ssa.gov
U.S. Government Official Web Portal	www.firstgov.gov

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SECTION II— RECIPIENT ELIGIBILITY FOR MEDICAID SERVICES

Introduction

The Social Security Administration determines eligibility for the Supplemental Security Income program (SSI).

The Florida Department of Children and Families determines all other Medicaid eligibility including programs for children and families; aged, blind and disabled; and institutional care.

Who is Eligible

Three basic groups are eligible for Medicaid:

- SSI recipients;
- · Children and families; and
- Aged, blind and disabled people, including people needing institutional care.
 (These programs are also referred to as "SSI-related" Medicaid.)

An individual must meet specific eligibility requirements in order to get Medicaid. Each program has specific income and asset limits that must be met.

Persons may be eligible for full or limited benefits, depending on the program. Specific programs are listed below.

SSI (SUPPLEMENTAL SECURITY INCOME)

Full Benefits

All SSI recipients residing in Florida are automatically entitled to Florida Medicaid with full benefits.

To be eligible for SSI, an individual must be age 65 or older or if under age 65, be totally and permanently disabled, and meet the SSI income and asset limits.

CHILDREN AND FAMILIES

Full Benefits

Medicaid programs with FULL benefits for children and families include:

- Low Income Families include single-parent families and families with a disabled or unemployed parent. (This is sometimes referred to as the "TANF-related "group.)
- MEDS (Medicaid Expansion Designated by SOBRA) includes children up to age 19 and pregnant women.
- Public Medical Assistance (PMA) includes children in intact families and children born after September 30, 1983, not living with relatives.
- Foster Care, Adoption Subsidy and Emergency Shelter include dependent children in the care and control of the state and children with special medical needs whose adoption was supported by the state or a private adoption agency.

CHILDREN AND FAMILIES, continued

Full Benefits, continued

Mary Brogan Breast and Cervical Cancer Program includes women who
are screened and diagnosed with breast or cervical cancer through the
Florida Breast and Cervical Cancer Early Detection Program administered by
the Department of Health. Women entitled through this program must have
income at or below 200% of the federal poverty level and will receive all
Medicaid benefits.

Limited Benefits

Medicaid programs with LIMITED benefits for children and families include:

- EMA (Emergency Medicaid for Aliens) Aliens who do not meet citizenship or permanent residency requirements are eligible only for emergency services.
 - Medicaid benefit: Coverage for emergency services only.
- Medically Needy includes individuals whose income is too high to qualify for other Medicaid programs but who have large monthly medical bills. On a month-by-month basis, the individual's medical expenses are subtracted from his or her income. If the remainder falls below Medicaid's income limits, the individual may qualify for Medicaid for the full or partial month, depending on the date the medical expenses were incurred. The amount of expenses that must be deducted from the individual's income to make him or her eligible for Medicaid is called a "share of cost."

 Medically Needy recipients are not eligible for long term care services, such as nursing facility, state mental hospital and intermediate care facility for the developmentally disabled (ICF/DD), community based waiver services and the payment of Medicare premiums by Medicaid.

 Medicaid benefit: Coverage only for month or partial month when share of cost is met.
- Presumptively Eligible Pregnant Women (PEPW) is temporary
 presumptive eligibility established by County Health Departments, Regional
 Perinatal Intensive Care Centers, and other qualified medical facilities for lowincome pregnant women. This presumptive determination allows these
 women access to prenatal care while DCF makes regular determinations of
 eligibility.
 - Medicaid benefit: only outpatient and office services.
- Family Planning Waiver extends eligibility for family planning services for up to 24 months to women who have had a Medicaid-financed delivery or other pregnancy-related service within two years before losing Medicaid eligibility. Women must apply for this program each year at their local county health departments.
 - Medicaid benefit: family planning services, family-planning-related pharmacy and laboratory services, antibiotics and antifungals to treat sexually-transmitted diseases, sterilization, and colposcopy.

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AGED, BLIND and DISABLED PERSONS

Full Benefits

Medicaid programs with FULL benefits for aged and disabled persons who are not otherwise eligible for SSI include:

• MEDS-AD (Medicaid for the Aged and Disabled) covers individuals who are age 65 or older or totally and permanently disabled, have income less than 88 percent of the Federal Poverty Level, and meet the asset limit.

Note: As directed by legislation passed during the 2005 session, Medicaid sought and obtained a federal waiver to modify this program. In accordance with the waiver, the revised program will cover individuals without Medicare residing in the community and will continue to cover individuals with Medicare who are in an institutional care setting or receiving hospice or home and community based services. The revised program goes into effect on January 1, 2006.

- The Refugee Program covers aliens who are eligible under a special general assistance program.
- ICP (Institutional Care Program) covers individuals requiring long-term institutional care (nursing facilities or ICFDDs) or hospice. Individuals who are not eligible for the institutional care program because they transferred assets may be eligible for other Medicaid services.
- Hospice
- HCBS (Home and Community Based Services) Federal requirements are
 waived for some special programs, which allow Medicaid to provide home
 and community-based services to individuals who would require
 institutionalization without these services. Florida has the following home and
 community-based waiver programs:
 - Adult Cystic Fibrosis Waiver;
 - Adult Day Health;
 - Aged/Disabled Adult Waiver;
 - Alzheimer's Disease;
 - Assisted Living for the Elderly Waiver;
 - Brain and Spinal Cord Injury Waiver;
 - · Channeling Waiver;
 - Consumer-Directed Care Research and Demonstration Waiver;
 - Developmental Services Waiver;
 - Model Waiver:
 - Nursing Home Diversion Waiver;
 - Program for All Inclusive Care for the Elderly Waiver;
 - · Project AIDS Care Waiver; and
 - Family Supported Living Waiver

<u>Note</u>: Home and community-based services cannot be provided to recipients who reside in a hospital, nursing facility or intermediate care facilities for the developmentally disabled (ICF/DD).

Limited Benefits

Medicaid programs with LIMITED benefits for aged and disabled persons include:

 EMA (Emergency Medicaid for Aliens) Aliens who do not meet citizenship or permanent residency requirements are eligible only for emergency services.

Medicaid benefit: Coverage for emergency services only.

AGED and DISABLED PERSONS, continued

Limited Benefits, continued

Medically Needy includes aged, blind, and disabled individuals whose income is too high to qualify for other Medicaid programs but who have large monthly medical bills. On a month-by-month basis, the individual's medical expenses are subtracted from his or her income. If the remainder falls below Medicaid's income limits, the individual may qualify for Medicaid for the full or partial month, depending on the date the medical expenses were incurred. The amount of expenses that must be deducted from the individual's income to make him or her eligible for Medicaid is called a "share of cost."

Medically Needy recipients are not eligible for long term care services, such as nursing facility, state mental hospital and intermediate care facility for the developmentally disabled (ICF/DD), community based waiver services and the payment of Medicare premiums by Medicaid.

Medicaid benefit: Coverage only for month or partial month when share of cost is met.

All Medicaid programs RELATED TO MEDICARE have LIMITED benefits. Programs include:

QMB (Qualified Medicare Beneficiaries):

Individuals with income not exceeding 100% of the Federal Poverty Level, who are entitled to Medicare Part A and who are not otherwise eligible for Medicaid.

Medicaid Benefit: payment of their Medicare premiums, deductibles, and coinsurances. Also eligible for the Silver Saver Program if over age 65.

• SLMB (Special or Specified Low-Income Medicare Beneficiaries): Individuals with income above 100% but less than 120% of the Federal Poverty Level, who are entitled to Medicare Part A and who are not otherwise eligible for Medicaid.

Medicaid Benefit: payment of the Medicare Part B premium.

 QI 1 (Qualifying Individuals I--formerly PBMO, Part B Medicare Only): Individuals with income of at least 120% but less than 135% of the federal poverty level, who are entitled to Medicare Part A and who are not otherwise eligible for Medicaid.

Medicaid benefit: payment of the Medicare Part B premium.

<u>Note</u>: Entitlement is limited by the availability of the capped federal funding allocated to the state.

• Silver Saver Prescription Program

The Ron Silver Senior Drug Program, also known as Silver Saver, provides up to \$160 a month in prescription benefits to low-income seniors. Recipients must be aged 65 or older, eligible for Medicare Part A, and have income between 88% and 120% of the federal poverty level. There is a co-pay depending upon the prescription received: \$2 for generic, \$5 for a brand name preferred drug, or \$15 for a non-preferred drug. QMB only and SLMB only recipients over age 65 are also eligible for this program.

Medicaid Benefit: Medicaid services are limited to pharmacy only with a monthly cap of \$160.

Note: This program is discontinued effective January 1, 2005.

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ASSESSMENT FOR MEDICAID SERVICES

Introduction

Certain programs require that applicants have a special assessment before they can receive Medicaid services. Two such assessments are listed below.

Long-Term Care Services CARES

Comprehensive Assessment and Review for Long-Term Care Services (CARES) is the program that provides on-site assessments of applicants by a registered nurse and/or a social worker. The assessment evaluates the activities of daily living of the individual as well as the emotional, cognitive, medical, and psychosocial state. The goal of CARES is to place the applicant in the least restrictive, most appropriate setting with emphasis on community placement. After the assessment, an interdisciplinary team including a physician determines the placement and appropriate level of care (LOC) that is needed. The program is administered by the Department of Elder Affairs.

All individuals age 21 and older applying for nursing facility services and certain HCBS waivers must receive a CARES assessment. All applicants for the Project AIDS Care (PAC) waiver, regardless of age, must receive a hospital LOC from CARES.

CARES periodically assesses Medicaid nursing facility residents to ascertain continued LOC and the potential for returning to the community.

Private pay nursing facility individuals may be assessed at their request at no charge.

Medically Complex Children CMAT

Children's Multidisciplinary Assessment Team (CMAT) is composed of family and representatives from multiple disciplines, programs, and agencies that provide assessments, recommendations, and decisions for services based on medical necessity for medically complex children. The team is headed by staff from Children's Medical Services (CMS) in the Department of Health.

A recommendation from CMAT is required for children to receive the following:

- Medical foster care
- Model waiver
- Nursing facility placement
- Prescribed pediatric extended care (PPEC) services

CMAT assessments are available to all medically-complex children under the age of 21. Children do not have to be Medicaid eligible to have an assessment. The program is administered by the Department of Health, Children's Medical Services.

OTHER PROGRAMS RELATED TO MEDICAID

Medicare

Medicare is a federal health insurance program for people who are age 65 or older or disabled. It is administered by the federal Department of Health and Human Services, Centers for Medicare and Medicaid Services (CMS).

Medicare is different from Medicaid. Eligibility for Medicare is not based on the person's income or assets. A person with Medicare will have a Medicare identification card.

Florida KidCare **Program**

Florida KidCare is a program enacted by the 1998 Florida Legislature to provide comprehensive health coverage for previously uninsured children.

Florida KidCare comprises four distinct components:

- Medicaid —entitlement program for children under 21 whose family income qualifies them for services.
- MediKids —insurance for children ages 1 to 5 years.
- Florida Healthy Kids —insurance for children ages 5 to 19 years.
- Children's Medical Services Network —for children ages 1 to 19 years with special health care needs.

Note:

- Except for Medicaid, the monthly premium for children enrolled in KidCare is \$15 for families at or below 150% of the federal poverty level, and \$20 for families above 150% of the federal poverty level. The Florida Healthy Kids component offers a buy-in program for children over 4 years of age who do not qualify for the Title XXI KidCare subsidy, and for whom the premium will be higher.
- For children who do not qualify for the Title XXI KidCare subsidy, the premium may be more.
- Healthy Kids enrollees must also pay copayments for services.

MediKids

MediKids is an insurance program for children between the ages of 1 and 5 that is administered by the Agency for Health Care Administration and that uses the Medicaid system for claims processing. MediKids enrollees:

- Receive most Medicaid services, including immunizations, dental, and transportation.
- Receive services from Medicaid participating providers or providers participating in a Medicaid HMO network.

Only health care providers or HMOs that are Medicaid providers may serve MediKids enrollees. Families must choose either a MediPass provider or a Medicaid-participating HMO before a child's MediKids coverage begins. Section 409.8132(7), Florida Statutes, lists the options that are available to a family:

- If a child lives in a county that has two or more Medicaid-participating HMOs. the family must choose only an HMO.
- If a child lives in a county that has one Medicaid-participating HMO, the family may choose that HMO or a MediPass provider.
- If a child lives in a county with no Medicaid-participating HMOs, the family may choose a MediPass provider.

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SECTION III— MEDICAID MANAGED CARE PROGRAMS

Introduction

Most Medicaid recipients are required to obtain services through managed care. Recipients who aren't required to enroll in managed care obtain services through the Medicaid providers of their choice on a "fee-for-service" basis.

Once approved for Medicaid, recipients are sent information on managed care providers in their area.

Medicaid Options

Medicaid contracts with a private company, Medicaid Options, to help recipients enroll or disenroll in Medicaid managed care programs:

- MediPass (Medicaid Provider Access System);
- Minority Physician Networks;
- Pediatric Emergency Room Diversion Program;
- HMOs (Medicaid Health Maintenance Organizations);
- Prepaid Mental Health Plan;
- Prepaid Dental Health Plan; and
- PSNs (Provider Service Networks).

Recipients who wish to receive information regarding their managed care options may call the Medicaid Options toll-free help line at **1-888-367-6554**.

Managed Care Mandatory Assignment

Florida law mandates that Medicaid recipients must enroll with a managed care provider unless they have Medicare or other third party coverage, reside in a long term care facility, are enrolled in hospice, or are enrolled in a Medicaid program with limited benefits.

Eligible recipients are given 30 days from the date that Medicaid eligibility begins to select a managed care option. If recipients do not select an option within 30 days, they are automatically assigned to a managed care plan.

12-Month Enrollment Period

Recipients who enroll with a managed care plan begin a 12-month enrollment period. They have 90 days to try the plan and request a change. After the initial 90 days, they must remain with their plan for the next nine months.

Only plan changes for "good cause" will be allowed during these nine months. Each 12 months thereafter, recipients will receive notification of their open enrollment period when they may change plans for the following year.

Recipients may change primary care providers within their current plans. To change their primary care provider, recipients should contact the plan in which they are enrolled (the MediPass Area Medicaid Office, the HMO's member services office, or the PSN's enrollee services office, respectively).

Medicaid Managed Care Programs, continued

Exceptions to 12-Month Enrollment Period

Certain recipients are not bound to the 12-month enrollment period and are allowed to change their managed care plans at any time. These include:

- SSI recipients under age 19,
- Foster care children,
- Children in subsidized adoption arrangements,
- Children enrolled with Children's Medical Services,
- Dually eligible individuals (that is, eligible for both Medicare and Medicaid), and
- American Indians.

Managed Care Eligibility

The following Medicaid recipients are NOT eligible to enroll in a Medicaid managed care plan:

- Recipients who reside in an intermediate care facility for the developmentally disabled (ICF/DD), nursing facility, state mental hospital, or state-operated residential program;
- Recipients who are under the age of 21 and are enrolled in Children's Medical Services or attend a prescribed pediatric extended care center;
- Recipients under 18 who are in a Sub-Acute Inpatient Psychiatric Program (SIPP)
- Recipients who receive hospice;
- Recipients who are enrolled in a Medicare or private HMO or other health care insurance such as TRICARE (formerly known as CHAMPUS); and
- Recipients who are only eligible for limited Medicaid under such programs as the Family Planning waiver, Medically Needy or Qualified Medicare Beneficiary (QMB) coverage groups.

MEDIPASS (Medicaid Provider Access System)

Description

MediPass is a primary care case management program that is available statewide.

MediPass primary care providers are responsible for providing or arranging for the recipient's primary care and for referring the recipient for other necessary medical services on a 24-hour basis. Recipients select the primary care provider of their choice from those participating in MediPass.

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MEDIPASS, continued

Covered Services

Enrolled recipients must receive all of the following services either through the MediPass provider or by referral from the MediPass provider to another Medicaid provider. If a recipient receives any of these services without a referral from the MediPass provider, Medicaid will not reimburse the service, and the recipient may be liable for the charges.

- Advanced registered nurse practitioner;
- Ambulatory surgical center;
- Birth center services;
- Child Health Check-Up;
- Chiropractic (first ten visits per calendar year do not need MediPass authorization);
- County health department;
- Durable medical equipment and medical supply;
- Federally qualified health center;
- Home health;
- Hospital inpatient;
- Hospital outpatient;
- Laboratory (Independent Laboratory services do not need MediPass authorization.);
- Licensed midwife;
- Physician;
- Physician assistant;
- Podiatric (first four visits per calendar year do not need MediPass authorization);
- Prescribed drug;
- Rural health clinic;
- Therapy; and
- X-ray including portable x-rays.

MediPass Limitations

Up to 1,500 recipients may be under the care of each full-time equivalent MediPass physician. An additional 750 recipients are allowed for each full-time equivalent advanced registered nurse practitioner and physician assistant who works for the physician.

Independent advanced registered nurse practitioners and physician assistants may enroll as MediPass providers. They can only be assigned recipients who enroll voluntarily. Regardless of whether a nurse practitioner or physician assistant enrolls independently or with a physician, he cannot serve more than 750 recipients.

MEDIPASS, continued

MediPass Exceptions

Prior authorization or a referral from the MediPass provider is not required for vision, hearing, dental, (except in Area 11, please see Prepaid Dental Health Plans), mental health, with the addition of other areas in the future), family planning, early intervention, or dialysis services.

Prior authorization is not required for emergency services and care provided to a recipient experiencing an emergency medical condition. The MediPass provider must be notified that care has been provided, and medical records should be forwarded to the MediPass provider to be retained in the patient's comprehensive medical record.

MediPass Reimbursement

MediPass providers are paid a \$3 monthly patient management fee for each eligible person who selects them, plus Medicaid reimbursement for services that are rendered.

MediPass Disease Management Program

The Disease Management Program is a statewide endeavor aimed at improving health outcomes and quality of life for MediPass members who have certain chronic diseases. All MediPass recipients with applicable diagnoses are eligible to participate in this initiative. Exceptions are children who are enrolled in the Children's Medical Services Network, attend prescribed pediatric extended care centers, or reside in institutional settings.

MediPass recipients can be enrolled in only one Disease Management Organization (DMO). If the recipient has more than one of the covered diseases, he will be enrolled in the DMO responsible for the more life threatening disease condition.

The main focus of the disease management program is nursing care management. DMO nurse care managers work with the primary care physician, the MediPass recipient and the recipient's family, as well as specialists and case management agencies. Care managers provide disease-specific education to the recipient and family and monitor compliance with the physician's treatment plan. They also provide feedback to the primary care physician/specialist on a regular basis. Care managers become an extension of the physician's services by helping the recipient better understand his or her disease and make necessary life style and behavioral changes with the goal of self-management.

All services provided by DMOs are offered free of charge to MediPass physicians and their recipients.

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MEDIPASS, continued

MediPass
Pediatric
Emergency
Room Diversion
Program

The Pediatric Emergency Room Diversion Program is available to children 0 through 17 who live in Broward County. The goal of the program is to provide services to beneficiaries that will result in diverting patients with non-emergency routine health services from a hospital emergency room to more appropriate urgent care centers settings. The Pediatric Emergency Room Diversion Program strives to ensure adequate access to primary care, reduce inappropriate utilization, control program costs, and improve health outcomes.

The following features are unique to the Pediatric Emergency Room Diversion Program:

- Expanded after-hours care at select clinics 365 days a year:
- Drop-in/walk-in services without appointments;
- Case management via the Patient Service Coordinators;
- After Hours On-Call RN Triage service; and
- Ability to be seen at any of the participating clinics due to centralized records.

Medipass Minority Physician Network (MPN) Program The Minority Physician Network (MPN) Program is comprised of networks that are physician-owned and the majority of the physicians are members of racial and ethnic minority groups. MPNs focus on increasing access to care and managing utilization of a historically underserved minority population. The MPNs collaborate with the Department of Health to develop plans to ensure culturally competent care and increase minority health professionals.

MPN is a Medicaid managed care option currently available in Baker, Clay, Duval, Flagler, Nassau, St. Johns, Volusia, Pinellas, Pasco, Hardee, Highlands, Hillsborough, Manatee, Polk, Brevard, Orange, Osceola, Seminole, Indian River, Martin.

MPN Services

MPNs support the primary care case managers by providing administrative and utilization management services as a means of containing cost and enhancing the quality of care. MPN primary care providers are paid \$3.00 per member per month for care management services and a fee-for-service basis for all covered services provided.

HMOs (Health Maintenance Organizations

Description

The Florida Medicaid Program supports the development of managed health care systems by entering into contracts with Health Maintenance Organizations (HMOs) to provide prepaid Medicaid services to a defined population of enrolled Medicaid recipients. About 750,000 Medicaid recipients are enrolled in 12 plans throughout the state. Many counties have at least two plans from which recipients can choose; however, some counties have no HMOs.

HMOs (Health Maintenance Organizations, continued

HMO Services

The services provided under contract are negotiated with each contractor. However, contractors must provide the following services:

- Child Health Check-Up;
- Community Behavioral Health services (currently AHCA Areas 1, 5, 6 & 7 but will be expanding to other HMO counties);
- Dialysis services in a freestanding center;
- Durable medical equipment and medical supplies;
- Family planning services;
- · Hearing services;
- Home health services:
- Hospital services (inpatient, outpatient, and emergency services);
- Laboratory services, including independent laboratory services Mental Health Targeted Case Management services (currently AHCA Areas 1 & 6 only but will be expanding to other HMO counties);
- Prescribed drug services;
- Physician services (as described below);
- Therapy services;
- Vision services; and
- X-ray services.

Physician services include services rendered by a licensed physician, psychiatrist, advanced registered nurse practitioner, physician assistant, podiatrist, chiropractor, ambulatory surgical center, rural health clinic, federally qualified health center, birthing center, and county health department clinic.

In addition, HMO plans are required to provide the following quality and benefit enhancements:

- Smoking Cessation: Regularly scheduled smoking-cessation programs must be conducted by the plan as an option for all plan members. Members must also have access to smoking-cessation counseling. The plan must provide primary care physicians with the Quick Reference Guide for Smoking Cessation Specialists, published by the U.S. Department of Health and Human Services.
- Substance Abuse: The plan must have primary care physicians screen enrollees for signs of substance abuse as part of prevention evaluation. Targeted enrollees must be asked to attend community or plan-sponsored substance abuse programs. The plan must provide substance-abuse screening training to its providers on a regular basis.
- Domestic Violence: The plan must have primary care physicians screen enrollees for signs of domestic violence and must provide referral services to applicable, domestic-violence prevention community agencies.
- Pregnancy Prevention: Regularly scheduled pregnancy-prevention programs must be conducted by the plan or the plan must make a good faith effort to involve members in existing community pregnancy-prevention programs. The workshops must be targeted toward teen members, but must be open to all enrollees.

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HMOs (Health Maintenance Organizations, continued

HMO Services, continued

- Prenatal/Postpartum Pregnancy Programs: The plan must provide regular home visits conducted by a home health nurse or aide, counseling and educational materials to pregnant members and postpartum members who are not in compliance with the plan's prenatal and postpartum programs. Plans must coordinate with Healthy Start Care Coordinators to prevent duplication of services.
- Children's Programs: The plan must provide regular general wellness
 programs targeted specifically toward plan members from birth to the age of
 five or the plan must make a good faith effort to involve members in existing
 community children's programs. Programs must promote increased utilization
 of prevention and early intervention services for at-risk families with children in
 the target population. The plan must provide training for providers that
 promote immunizations, Child Health Check-Ups (wellness and prevention),
 and early intervention services.

Plans are responsible for paying for family planning services for their members, regardless of whether the service provider is a plan subcontractor.

Other services that plans may provide include dental, transportation, nursing facility, and home and community-based services. Plans may also provide services under the contract that Medicaid does not cover, such as over-the-counter drugs.

HMO Limitations

All services must be prior authorized by the HMO plan except for the following:

- Emergency services;
- Family planning services regardless of whether the provider is a plan provider;
- The diagnosis and treatment of sexually transmitted diseases and other communicable diseases such as tuberculosis and human immunodeficiency rendered by county health departments;
- OB/GYN services for one annual visit and the medically-necessary follow up care for a condition(s) detected at that visit (the recipient must use a plan provider for these services);
- Chiropractic, podiatry, and some dermatology services (the recipient must use a plan provider for these services); and
- Immunizations by county health departments.

HMO Eligibility

Enrollment in any particular plan is specific to certain eligibility categories, counties, and zip codes within counties.

Note: See Managed Care Eligibility in this section for more information.

HMO Reimbursement

Contractors are prepaid a fixed monthly rate per member in each of the various eligibility categories, by age group, to provide all the covered services required by each member during the month. This is known as a capitation rate.

EPOs (Exclusive Provider Organizations)

Description

EPO (Exclusive Provider Organization) is a capitated managed health care system that is responsible for the provision of health care to a defined population using providers or groups of providers who have entered into written agreements with an insurer to provide health care services. EPOs are licensed by the Department of Insurance under Florida Statute, Chapter 627.

Medicaid EPOs are subject to the same limitations, reimbursement, and eligibility requirements as a Medicaid HMO and are responsible for the same services. For specific information on these topics refer to the HMO section on the previous pages.

The Agency plans to have an EPO available to recipients as a managed care choice by the end 2005.

Prepaid Mental Health Plan

Description

Any recipient who is not enrolled in a Medicaid HMO will be enrolled in the Prepaid Mental Health Plan (PMHP) for the provision of their mental health services unless they are otherwise excluded from managed care. The PMHP covers inpatient and outpatient hospital services, psychiatric and physician services, community mental health services, and targeted case management services. Medicaid contracts with Access Behavioral Health, Inc., (ABH) in Area 1 and Florida Health Partners, Inc. (FHP) in Area 5, 6, and 7 as the PMHP providers. Recipients receive physical health care services from their primary care provider and mental health care services from the prepaid mental health plan contractor. The primary care provider and the prepaid mental health plan contractor coordinate the recipient's health care needs to ensure that medical and mental health services are provided collaboratively for continuity of care.

Prepaid Mental Health Plans and HMOs will be expanding their coverage to include behavioral health services in additional counties throughout the state. Recipients will receive information on those changes as they occur.

Prepaid Dental Health Plan

Description

The Prepaid Dental Health Plan (PDHP) is a Medicaid managed dental care option available to Medicaid recipients in Dade county under the age of 21 who are not enrolled in an HMO that provides dental services.

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Prepaid Dental Health Plan, continued

PDHP Services

The following services are managed by the PDHP:

- Diagnostic examinations,
- Radiographs,
- Preventive services,
- Restorations.
- Endodontics/periodontal treatment,
- Surgical procedures and extractions,
- Dentures, complete and partial,
- Orthodontic treatment, and
- Sealants

PDHP Eligibility

The following Medicaid recipients are NOT eligible to enroll in PDHP:

- Recipients 21 years of age or older.
- Recipients who reside in an intermediate care facility for the developmentally disabled (ICF/DD) or state hospitals.
- Recipients whose Medicaid eligibility has been determined through the medically needy program.
- Recipients who are members of a Medicaid-funded health maintenance organization (HMO) that provides dental services.
- Recipients who are in the Sub-acute Inpatient Psychiatric Program (SIPP).

PSNs (Provider Service Networks)

Description

A Provider Service Network (PSN) is an integrated health care delivery system owned and operated by Florida hospitals and physician groups. The PSN is a Medicaid managed care option for Medicaid recipients in Miami-Dade and Broward counties, along with HMOs, MediPass, and the CMS Network. The South Florida Community Care Network (SFCCN) PSN is composed of the Public Health Trust of Miami-Dade County (PHT), the Memorial Healthcare System (MHS), and the North Broward Hospital District (NBHD).

SFCCN enrollees receive the majority of their health care through the PSN. Out of network care provided to PSN enrollees (for PSN-managed services) must be authorized by, and claims must be submitted to, the PSN in order for the claims to be paid by the Medicaid fiscal agent. All Medicaid covered services are available to PSN enrollees. However, the SFCCN does not manage community behavioral health, targeted case management, hospice, nursing facility, dental, transportation, early intervention, medical foster care, prescribed pediatric extended care, school based, or waiver services. Claims for non-PSN managed services may be submitted directly to the Medicaid fiscal agent for processing.

PSNs, continued

PSN Services

The following services are managed by the PSN:

- Advanced registered nurse practitioner services;
- Ambulatory surgical center services;
- Birth center services;
- Child Health Check-Up;
- Chiropractic services;
- County health department services;
- Dermatology services;
- Durable medical equipment and medical supply services;
- Family planning;
- Federally qualified health center services;
- Home health services;
- Hospital inpatient services;
- Hospital outpatient services;
- Laboratory services;
- Licensed midwife services;
- Optometric services;
- Physician services;
- Physician assistant services;
- Podiatric services;
- Rural health clinic services:
- Therapy services;
- Visual services; and
- X-ray services including portable x-rays.

Claims for PSN-managed services must be submitted to the PSN. Although PSN enrollees may self-refer for family planning, FQHC, chiropractic (10 visits per calendar year), podiatric (5 visits per calendar year), and school based services, claims for these services must be submitted through the PSN. The enrollee must use a PSN provider for chiropractic, podiatric, and dermatology services

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PSNs, continued

PSN Limitations

Although the PSN services cannot be more restrictive than those provided under Medicaid fee-for-service, the following services require PSN prior authorization:

- PSN managed services from out-of-network providers;
- Chemotherapy;
- Outpatient consultations;
- Out-of-network referrals;
- Specialist to specialist referrals;
- Dialysis (peritoneal/hemodialysis);
- Elective surgery (inpatient/outpatient);
- Emergency visits (payment only, not service approval);
- Endoscopy;
- Growth evaluation and treatment;
- Hearing aids;
- Home health care;
- DME;
- Oxygen related equipment and services;
- Hyperbaric oxygen therapy;
- Inpatient admissions;
- Magnetic Resonance Imaging (MRI);
- Nerve conduction studies/ electromyogram (EMG);
- Observational stays;
- Obstetrical care (block authorization);
- Oral surgery;
- Orthotics/prosthetics/prosthetics and braces;
- Outpatient procedures with a facility fee;
- Pharmacological stress tests (Thallium, Cardiolyte, etc.);
- Plastic surgery and related care;
- Stress echo;
- Physical therapy;
- Occupational therapy;
- Speech therapy;
- Transplants and related care;
- Vestibular testing; and
- Any service authorization/pending cases prescribed or authorized before the enrollee's effective date with the PSN.

PSNs, continued

PSN Eligibility

The following categories of recipients are eligible to enroll in a PSN:

- Low Income Families and Children;
- Sixth Omnibus Budget Reconciliation Act (SOBRA) children;
- Children in Foster Care;
- Children in Subsidized Adoptions; and
- Supplemental Security Income (SSI) recipients who do not receive Medicare

PSN Reimbursement

The PSN is paid a monthly administrative allocation payment for the management of its enrollees. PSN primary care providers are paid a monthly case management fee of \$3. Providers rendering services to PSN enrollees are reimbursed on a feefor-service basis.

CMS (Children's Medical Services)

Description

The CMS (Children's Medical Services) program provides a family centered, managed system of care for children with special health care needs.

Children with special health care needs are those children under age 21 whose serious or chronic physical or developmental conditions require extensive preventive and maintenance care beyond that required by typically healthy children.

CMS offers a full range of care, which includes prevention and early intervention services; primary and specialty care; as well as long-term care for medically complex, fragile children.

Most services are provided at or coordinated through CMS offices in local communities throughout the state. When necessary, children are referred to CMS affiliated medical centers. These centers provide many specialty programs with follow-up care provided at local CMS offices.

CMS is administered by the Department of Health. For more information, see its web site at: http://www.cms-kids.com/

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SECTION IV— SPECIAL MEDICAID REQUIREMENTS AND POLICIES

COPAYMENTS AND COINSURANCES

Definitions

A copayment is a set fee. A coinsurance is a percentage of the cost of the service. A provider cannot deny services solely because a recipient is unable to pay at the time of service. In these cases, the recipient remains liable for the copayment charge and can be billed for later payment.

The Medicaid claims processing system automatically deducts the amount of the copayment from the provider's reimbursement regardless of whether the provider bills or collects the copayment. The system is programmed to systematically exempt those recipients who are under age 21, in an HMO, or in an institution.

Medicaid recipients are required to pay a copayment or coinsurance for certain services unless they meet one of the exceptions listed below.

Exceptions

The following recipients are NOT required to pay a **copayment**:

- Recipients under 21 years of age;
- Recipients who are pregnant;
- Recipients participating in a hospice program;
- Recipients receiving family planning services;
- Recipients residing in a nursing facility or ICF/DD;
- Recipients being treated for an emergency in an emergency facility;
- Recipients currently enrolled in a Medicaid HMO; and
- Recipients currently enrolled in a Medicaid Prepaid Health Plan when receiving a mental health service.

The following recipients are NOT required to pay a **coinsurance**:

- Recipients under 21 years of age;
- Recipients currently enrolled in a Medicaid HMO;
- Recipients currently enrolled in a Medicaid Prepaid Health Plan when receiving a mental health service; and
- Recipients living in nursing facilities, ICF/DDs or state mental hospitals.

COPAYMENTS AND COINSURANCES, continued

Required Copayments

Birth Centers \$2.00 per day per provider per recipier gynecological services Chiropractor \$1.00 per day per provider per recipier \$2.00 per day per provider per recipier \$2.00 per day per provider per recipier \$3.00 per admission Hospital Inpatient \$3.00 per visit Independent Laboratory Hospital Emergency Room \$1.00 per day per provider per recipier \$3.00 per day per provider per recipier \$5% coinsurance up to the first \$300 of Medicaid payment for each visit in the Emergency Room for non-emergency services. Nurse Practitioner \$2.00 per day per provider per recipier \$2.00 per day per provider per recipier \$2.00 per day per provider per recipier \$3.00 per day per provi	nt nt
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Portable X-Ray Company \$1.00 per day per provider per recipier	nt
Rural Health Clinic \$3.00 per day per provider per recipier	nt
Registered Nurse First Assistant \$2.00 per day per provider per recipier	nt
Transportation all types \$1.00 per trip	IL

MEDICARE PREMIUMS, DEDUCTIBLES AND COINSURANCES

Definitions

Medicare Hospital Insurance, referred to as Part A, provides coverage for inpatient hospital care, limited skilled nursing care, some home health services, some outpatient hospital services, and other services.

Medicare Supplemental Medical Insurance, referred to as Part B, provides basic health care coverage for the services provided by doctors, suppliers, therapists, and other licensed health care practitioners.

Medicare Prescription Drug coverage, referred to as Part D, provides coverage for prescription drugs through Medicare approved prescription drug plans. The plans cover some of the costs of prescription drugs but may require the Medicare beneficiary to pay a monthly premium, a deductible, and co-payments.

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MEDICARE PREMIUMS, DEDUCTIBLES AND COINSURANCES, continued

Definitions, continued

Medicare imposes cost sharing expenses for Part A and Part B by requiring a deductible and coinsurance amount. These expenses are usually paid by the Medicare beneficiary or a supplemental insurance policy. However, for individuals who are eligible for both Medicare and Medicaid, Medicaid pays the following deductibles and coinsurances:

- Medicare Part A hospital inpatient deductible up to Medicaid's rate and skilled nursing home facility coinsurance amounts,
- Medicare Part B deductibles and coinsurance amounts up to Medicaid's rate, and
- Medicare deductibles for blood supplied under Part A and Part B.

What Medicaid Pays

Medicaid pays Medicare premiums for all Medicaid eligible recipients who are entitled to receive Medicare. (An exception is Medically Needy recipients unless they are also eligible as Part B Medicare Only, Qualified Medicare Beneficiaries or Special (Specified) Low-Income Medicare Beneficiaries.)

Medicaid will continue to pay for certain drug classes that are not covered under Part D for Medicare/Medicaid recipients with full benefits.

Part A Crossover Claims

Medicaid reimburses the following amounts for Medicare premiums, deductibles and coinsurances:

- For inpatient hospitals, Medicaid reimburses 100 percent of the deductible and the first three pints of blood up to \$25 per pint during each "benefit period." A new benefit period begins each time a recipient is admitted to a hospital if there has been a 60-day break between hospitalizations.
- For skilled nursing facilities, Medicaid reimburses either the Part A skilled nursing facility coinsurance rate or the Medicaid per diem rate for the facility, whichever is less.

Part B Crossover Claims

Medicaid reimburses the following amounts for Medicare premiums, deductibles and coinsurances:

- For emergency transportation providers, Medicaid pays 100 percent of both the deductible and coinsurance.
- For rural health centers, federally qualified health centers, and county health departments, Medicaid reimburses the deductible and coinsurance up to the difference between Medicare's payment and the facility's Medicaid rate.

For outpatient hospitals Medicaid reimburses 100 percent of the deductible and 100 percent of the coinsurance, based on the Medicare allowable amount, in addition to the first three pints of blood up to \$25 per pint. Medicaid will pay no portion of the Medicare deductible and coinsurance when the payment that Medicare has made for the service equals or exceeds what Medicaid would have paid if it had been the sole payer. The combined payment of Medicare and Medicaid shall not exceed the amount Medicaid would have paid had it been the sole payer.

MEDICARE PREMIUMS, DEDUCTIBLES AND COINSURANCES, continued

Part B Crossover Claims, continued

- For dialysis centers, Medicaid reimburses 100 percent of the deductible and 100 percent of the coinsurance, based on the Medicaid rate.
- For all other Part B suppliers/providers such as physicians, chiropractors, podiatrists, durable medical equipment, ambulatory surgery centers, and optometrists, Medicaid reimburses 100 percent of the deductible and coinsurance up to the Medicaid allowable for the procedure code. The combined amounts received from Medicare, any other third party, and Medicaid cannot exceed the Medicaid fee for the procedure.

What Medicaid Does NOT Pay

Medicaid does not pay crossover claims for services that are not covered by Medicaid.

Medicaid does not pay copayments or deductibles for Medicare Health Maintenance Organizations (HMOs).

Medicaid does not pay the deductible and coinsurance for medical supplies and durable medical equipment that are covered by nursing facility services and included in the nursing facility's per diem payment.

Medicaid does not pay premiums, copayments or deductibles for Medicare prescription drug plans.

Prior Authorization of Medicaid Services

Services Requiring Prior Authorization

Some services require that providers obtain prior authorization (or post authorization in an emergency) before the services are performed in order to be reimbursed by Medicaid. Some services have limitations on the number of times Medicaid will reimburse for them. Exceptions to some limitations can be obtained through the prior authorization process.

The following services have specific procedure codes that require prior authorization or require prior authorization for services that exceed the service limitations:

- Chiropractic:
- Community mental health services;
- Custom wheelchairs:
- Dental:
- Durable medical equipment and medical supplies;
- Hearing;
- Home Health;
- Hospital;
- Optometric;
- Out-of-state referrals for hospital services prior to scheduling;

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Prior Authorization of Medicaid Services, continued

Services Requiring Prior Authorization, continued

- Prescribed drug services;
- Physician;
- Podiatry;
- Transportation; and
- Visual

If the service is covered under MediPass, the provider must obtain a MediPass referral in addition to prior authorization. Medicare crossover claims do not require prior authorization.

Service Authorization of Medicaid Services

Services Requiring Authorization

Service authorization by the Medicaid area office, service authorization nurse is required before providing certain services to recipients less than 21 years of age. Medicaid will not reimburse for these services without service authorization when it is required.

The following services require service authorization:

- Medical foster care;
- Personal care through the home health services program;
- Prescribed pediatric extended care (PPEC); and
- Private duty nursing through the home health services program

Utilization Review of Medicaid Services

Utilization Review

Some services are subject to utilization review by a Peer Review Organization (PRO) under contract with AHCA. Those services selected for review by the PRO are based on a sample selection of specified providers. The purpose of the utilization review program is to safeguard against unnecessary and inappropriate medical care rendered to Medicaid recipients. Medical records are reviewed for medical necessity of billed services, quality of care, appropriateness of place of service and length of stay (inpatient hospital).

The PRO develops quality improvement initiatives that are designed to improve quality and/or reduce the cost of care for Medicaid recipients and conducts annual provider seminars on new and updated policies and recommendations that will improve the provider's performance on utilization review.

Utilization review staff also approve requests for supplemental payments from nursing facilities for Medicaid patients with AIDS.

Utilization Review of Medicaid Services

Who is Subject to Review

The following provider types are subject to review by the PRO:

- Community mental health centers;
- Hospitals (inpatient only);
- Home and community-based waiver services for the developmentally disabled;
- Private Duty Nursing; and
- Home health.

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SECTION V—MEDICAID COVERED SERVICES

ADVANCED REGISTERED NURSE PRACTITIONER SERVICES

Description

Medicaid reimburses for services rendered by licensed, Medicaid participating advanced registered nurse practitioners (ARNPs). The services must be rendered in collaboration with a physician. Reimbursement for anesthesia, obstetrical and psychiatric services is limited to ARNPs who have completed the educational program in the appropriate specialty and are authorized to provide these services by Chapter 464, Florida Statutes, and protocols filed with the Board of Medicine.

Medicaid reimburses ARNPs who are Medicaid-participating independent providers with formal relationships with Florida licensed physicians.

Limitations

Medicaid reimbursement for ARNP services is limited to:

- One ARNP-recipient contact per day (except for emergencies);
- One long-term care facility service, per ARNP, per month, per recipient (except for emergencies);
- Ten low-risk prenatal and two postpartum visits per pregnancy; and
- One new patient evaluation and management service, per ARNP, per recipient, every three years, if no services were rendered by the ARNP to the recipient during the three years. Subsequent encounters must be reimbursed as established patient evaluation and management services.

Exceptions

The ARNP may request authorization for reimbursement for services in excess of the service limitations.

Eligibility

Medicaid reimburses for ARNP services for all Medicaid recipients based on medical necessity.

Reimbursement

Medicaid reimbursement for ARNP services is the maximum Medicaid fee or the provider's customary fee, whichever is lower. ARNPs are reimbursed at 80 percent of the physician's rate for services that are approved by the Centers for Medicare and Medicaid Services (CMS). If an ARNP is salaried by a hospital or other facility that is reimbursed on a cost-related basis, the ARNP cannot be paid on a fee-for-service basis if the costs for the ARNP's salary are included in the facility's cost report.

Copay

There is a \$2 recipient copayment for ARNP services, per provider, per day, unless the recipient is exempt.

AMBULATORY SURGICAL CENTERS

Description

Ambulatory Surgical Centers (ASCs) provide scheduled, elective, medically necessary surgical care to patients who do not require hospitalization.

Medicaid reimburses surgical procedures that have been approved by the federal Centers for Medicare and Medicaid Services (CMS), that are provided in a licensed, Medicare-approved, Medicaid-participating ASC entity that is separate and distinguishable from any other entity or type of facility, and is not part of a hospital. The reimbursed facility fee is all-inclusive of the following:

- Nursing, technical and related services;
- Use of ASC facilities;
- Drugs, biologicals, intraocular lens, surgical dressings, supplies, splints, casts, appliances, and equipment directly related to providing surgical procedures;
- Diagnostic or therapeutic services or items directly related to providing surgical procedures;
- Blood, blood plasma and components;
- Administrative, record keeping, and housekeeping items and services; and
- Materials for anesthesia.

Limitations

Reimbursable surgical procedures are limited to services that:

- Require a dedicated operating room;
- Do not exceed a total of 90 minutes operating time;
- Do not exceed a total of four hours recovery or convalescent time;
- Do not usually result in heavy loss of blood;
- Are normally not emergency or life threatening in nature; and
- Do not require major invasion of body cavities or directly involve major blood vessels.

Anesthesia is limited to local, regional or general anesthesia that lasts 90 minutes or less.

Medicaid cannot reimburse ASC surgical procedures that are commonly performed or can be safely performed in a physician's office.

Exceptions

None

Eligibility

Medicaid reimburses for ASC services for all Medicaid recipients.

Reimbursement

Medicaid reimbursement is the amount billed or the Medicare established allowable amount for the facility, whichever is lower.

Copay

None

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ASSISTIVE CARE SERVICES

Description

Assistive Care Services provide care to eligible recipients living in congregate living facilities and requiring integrated services on a 24-hour per day basis.

This includes residents of licensed Assisted Living Facilities (ALFs), adult family care homes (AFCHs) and residential treatment facilities (RTFs).

Assistive Care Service recipients must have functional deterioration that makes it medically necessary for them to live in congregate living facilities and receive integrated assistive care services on a 24-hour scheduled and unscheduled basis.

There are four components to Assistive Care Services:

- Assistance with activities of daily living (eating, bathing, walking, etc.);
- Assistance with instrumental activities of daily living (shopping, making phone calls, etc.);
- Assistance with medications; and
- Health support.

Limitations

Limited to residents of above facilities.

Exceptions

The following Medicaid recipients are not eligible for ACS:

- Those residing in institutions such as nursing facilities, state mental hospitals, institutions for mental disease, or intermediate facilities for the developmentally disabled, and
- Those enrolled in any Medicaid managed care program such as Medicaid HMOs, or the Nursing Home Diversion Waiver where the capitated payment is designed to cover all Medicaid services.

Eligibility

To receive assistive care services, recipients in this program must be at least 18 years of age or older and meet the following requirements:

- Be Medicaid eligible;
- Have a health assessment completed by a physician or other licensed practitioner of the healing arts acting within the scope of their practice under state law which indicates the medical necessity of assistive care services;
- Be determined to need at least two service components of the assistive care service; and
- Reside in a Medicaid enrolled ALF, RTF, or AFCH.

Reimbursement

Assistive care service components are reimbursed at a single per diem rate.

Copay

None

BIRTH CENTER SERVICES

Description

Birth Centers are licensed facilities that provide obstetrical, gynecological and family planning services.

Medicaid reimburses for services rendered by licensed, Medicaid-participating birth centers. Medicaid reimbursable services include:

- Initial comprehensive and prenatal examinations;
- Labor management for recipients who transfer to a hospital;
- Post delivery examinations;
- Vaginal delivery;
- Post delivery recovery;
- Newborn assessment;
- · Related pregnancy services;
- Family planning services; and
- Gynecological services

Limitations

Medicaid reimbursement for birth center services is limited to:

- One family planning comprehensive visit, per year, per recipient;
- One family planning supply visit, per 75 days, per recipient;
- One ultrasound per pregnancy;
- Ten low-risk prenatal visits;
- Two postpartum visits, which include an examination of both mother and baby;
 and
- One newborn assessment.

Post delivery recovery at the birth center is limited to 24 hours.

Exceptions

None.

Eligibility

Medicaid reimburses for birth center services for all Medicaid recipients whose pregnancies are determined to be low risk. Recipients whose eligibility is determined through the Presumptively Eligible Pregnant Women program are not eligible for services associated with labor, delivery, postpartum, and inpatient hospitalization. The Department of Children and Families must complete an eligibility determination and find the recipient eligible under another coverage group before the recipient is eligible for these services.

Reimbursement

Birth centers are reimbursed on a fee-for-service basis. Medicaid reimbursement for birth center services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

Copay

There is a \$2 recipient copayment for gynecological services, per provider, per day, unless the recipient is exempt.

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CHILD HEALTH CHECK-UP

Description

Child Health Check-Up consists of a comprehensive, preventive health screening that is performed on a periodic basis on children under the age of 21.

A Child Health Check-Up includes:

- (1) A comprehensive health and developmental history; an assessment of past medical history, developmental history and behavioral health status; unclothed physical exam; nutritional assessment; developmental assessment; updating of routine immunizations; laboratory tests (including blood lead screening); vision, hearing, and dental screening (including dental referral); and health education/anticipatory guidance.
- (2) Referral and follow-up for further diagnosis and treatment as indicated as a result of the screening process.

Medicaid reimburses county health departments, Children's Medical Services clinics, physicians, community health centers (rural health clinics and federally qualified health centers), physician assistants and advanced registered nurse practitioners for Child Health Check-Ups. Birth centers and licensed midwives may be reimbursed only for the initial Child Health Check-Up newborn evaluation.

The Child Health Check-Up schedule is as follows:

- Birth
- Two to four days if newborn is discharged in less than 48 hours
- By one month
- Two months
- Four months
- Six months
- Nine months
- Twelve months
- Fifteen months
- Eighteen months
- Once per year from age two through 20.*

A dental referral is provided for recipients beginning at age three, or earlier if indicated. Subsequent examinations by a dentist are recommended every six months or as prescribed by a dentist or other authorized provider. Vision and hearing screenings are provided according to an established periodicity schedule.

^{* &}lt;u>Note</u>: Additional screening examinations may be provided on referral, if medically necessary, from a health care, developmental, or education professional or on request of a parent, guardian or the recipient.

Child Health Check-Up, continued

Limitations

Birth centers and licensed midwives may be reimbursed only for the initial Child Health Check-Up newborn evaluation.

Exceptions

Additional screening examinations may be provided on referral, if medically necessary, from a health care, developmental, or education professional or on request of a parent, guardian or the recipient.

Eligibility

Medicaid reimburses for Child Health Check-Ups for Medicaid recipients under the age of 21 and children from 1 year of age through age 4 who are enrolled in the MediKids program.

Reimbursement

Medicaid reimburses an all-inclusive fee for a Child Health Check-Up. Immunizations and laboratory tests are reimbursed separately. (Some provider types are not reimbursed for laboratory tests in addition to their Child Health Check-Up fee.)

Copay

None

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CHILD HEALTH SERVICES TARGETED CASE MANAGEMENT

Description

Targeted case management provides case-management reimbursement to the Department of Health, Children's Medical Services (CMS) clients. Case management is defined as activities associated with ensuring access to necessary medical, social, educational, and other services as required by the individual.

Medicaid may reimburse the Department of Health, Children's Medical Services (CMS) staff or contractors for case management activities as required by policy. Services do not need to be medically necessary.

Limitations

Medicaid will reimburse up to 32 units of targeted case management services per recipient, per case manager, per day. Only one claim for all cumulative units that occurred during the day is reimbursed per individual case manager, per recipient.

Exceptions

None

Eligibility

To receive targeted case management services, a recipient must:

- Be less than 21 years of age and meet the medical eligibility criteria for the Department of Health, Children's Medical Services; or
- Be less than 16 years of age and eligible under SSI-Disabled Children's Program, or;
- Be 21 years of age with a handicapping condition and have received services from Children's Medical Services before the 21St birthday; and
- Not be enrolled in a home and community based waiver service, and
- Not be a resident of a nursing home or intermediate care facility for developmentally disabled (ICF/DD).

Reimbursement

Medicaid reimburses the provider an established fee based on a unit of service for each allowable case management service. A unit is from one to fifteen minutes.

Copay

None

CHIROPRACTIC SERVICES

Description

Chiropractic services include a new patient visit, manipulation of the spine, and spinal x-rays. The new patient visit consists of a screening and any required manipulation of the spine.

Medicaid reimburses for chiropractic services rendered by licensed, Medicaid-participating chiropractors.

Limitations

Medicaid reimbursement for chiropractic services is limited to one visit per provider, per recipient, per day.

A new patient visit is limited to one per provider, per recipient. A new patient is one who has not received any professional services from the provider or provider group within the past three years.

Visits are limited to a total of 24 during a calendar year.

Medicaid does not reimburse massage or heat treatments.

Recipients are eligible to receive up to ten chiropractic visits without authorization from their MediPass provider.

Exceptions

The provider may request authorization for reimbursement for services in excess of the service limitations for recipients under the age of 21.

Eligibility

Medicaid reimburses for chiropractic services for all Medicaid recipients.

Reimbursement

Medicaid reimbursement for chiropractic services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

Copay

There is a \$1 recipient copayment for chiropractic services, per provider, per day, unless the recipient is exempt.

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COMMUNITY BEHAVIORAL HEALTH SERVICES

Description	Community behavioral health services include mental health and substance abuse services and are provided for the maximum reduction of the recipient's mental health or substance abuse disability and restoration to the best possible functional level. Services can reasonably be expected to improve the recipient's condition or prevent further regression so that the services will no longer be needed.
Limitations	Services are limited to those that are medically necessary and are recommended by a licensed practitioner of the healing arts, psychiatrist, or other physician and included in the recipient's treatment plan.
Exceptions	None
Eligibility	Medicaid reimburses for community behavioral health services for all Medicaid recipients who meet the service criteria.
Reimbursement	Medicaid reimbursement for community behavioral health services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.
Copay	There is a \$2 recipient copayment for community behavioral health services, per provider, per day, unless the recipient is exempt.

COUNTY HEALTH DEPARTMENT CLINIC SERVICES

Description

Medicaid reimburses for clinic services rendered by county health departments. County health departments provide primary and preventive health care to diagnose, treat and refer patients who need more extensive care.

County health department clinic services are rendered by licensed health professional staff at the clinics, including physicians, dentists, registered nurses, advanced registered nurse practitioners and physician assistants.

Medicaid reimbursement to county health departments includes:

- Adult health screening services;
- Child Health Check-Ups;
- Dental services;
- Family planning services;
- Medical primary care services; and
- Nursing protocol services.

County health departments participate in the Vaccines for Children Program.

Limitations

Medicaid reimbursement is limited to one county health department encounter, per day, per recipient.

Exceptions

None

Eligibility

Medicaid reimburses for county health department clinic services for all Medicaid recipients.

Reimbursement

County health department clinics are reimbursed at an encounter rate, as determined by cost-based reporting.

Copay

None

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DENTAL SERVICES-CHILDREN

Description

Medicaid reimburses for children's dental services rendered by licensed, Medicaidparticipating dentists. Medicaid reimbursable children's dental services include:

- Diagnostic examinations;
- Radiographs necessary to make a diagnosis;
- Preventive services;
- Restorations:
- Endodontics/Periodontal treatment;
- Dentures, complete and partial;
- Oral surgery; and
- Orthodontic treatment.

Limitations

Medicaid does not reimburse for the following services:

- Fixed bridge work; or
- Sealants applied to deciduous (baby) teeth.

Medicaid reimburses for the application of sealants on permanent first and second molars once per three years, per tooth.

For orthodontics, Medicaid services are limited to treatment of severely handicapping malocclusions or correction of a dental condition deterring physical development. Prior authorization is required for all orthodontic services except the initial evaluation.

Exceptions

The provider may request prior authorization for reimbursement for services in excess of the service limitations.

Eligibility

Medicaid reimburses for children's dental services for all Medicaid recipients under the age of 21.

Reimbursement

Medicaid reimbursement for children's dental services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

For orthodontic treatment, an initial payment is made at the start of treatment, but regardless of the severity or duration of treatment, total payment may not exceed the fee for banding and 24 monthly adjustment visits.

Copay

None

DENTAL SERVICES-ADULTS

Description

Medicaid reimburses for adult dental services when rendered by a dentist enrolled in Medicaid. Acute emergency dental procedures to alleviate pain or infection, dentures and denture-related procedures are provided to recipients age 21 and older. Adult dental services include:

- Comprehensive oral exam;
- Problem-focused oral examination;
- Necessary radiographs to make a diagnosis;
- Extractions:
- Surgical procedures essential to the preparation of the mouth for dentures;
- Incision and drainage of an abscess; and
- Complete dentures and denture-related procedures

Limitations

Examinations for adults are limited to determining the need for dentures or for acute emergency services.

Recipients who reside in a nursing facility, intermediate care facility for the developmental disabled or state mental hospital must have the oral examination requested by their attending physician or the Director of Nurses.

Eligibility

Medicaid reimburses for complete adult dentures and medically necessary emergency services for all Medicaid recipients 21 years of age and older.

Reimbursement

Medicaid reimbursement for adult emergency dental services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

Coinsurance

Adult Medicaid recipients are responsible for paying a 5 percent coinsurance charge for all procedures related to dental services, unless otherwise exempt. Collection of the 5 percent coinsurance is the responsibility of the provider and is based upon 5 percent of the Medicaid fee or the provider's charge, whichever is less. Medicaid will automatically deduct the 5 percent from the provider's payment.

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DURABLE MEDICAL EQUIPMENT AND MEDICAL SUPPLIES

Description

Durable medical equipment (DME) is equipment that can be used repeatedly, serves a medical purpose, and is appropriate for use in the patient's home.

Medical supplies are medical or surgical items that are consumable, expendable, disposable or non-durable, and are appropriate for use in the patient's home.

Medicaid reimburses for DME and medical supplies provided by Medicaidparticipating providers.

DME may be rented or purchased. Examples of reimbursable equipment include, but are not limited to:

- Ambulatory equipment (canes, crutches, walkers);
- Augmentative and assistive communication devices:
- Commodes:
- Enteral nutritional supplements when prior authorized;
- Hospital type beds and accessories;
- Orthotics and prosthetics;
- Oxygen and oxygen-related equipment;
- Suction pumps; and
- Wheelchairs.

Examples of reimbursable medical supplies include, but are not limited to, ostomy and urological supplies.

Medical necessity for DME or supplies must be documented by a prescription, a statement of medical necessity, a plan of care, or a hospital discharge plan. The documentation must be signed and dated by the attending physician and include specific information on the item needed, the duration of need, and the recipient's diagnosis.

Limitations

Medicaid reimbursement for DME and medical supplies includes some of the following limitations:

- Most medical supplies are limited to one per day, per recipient.
- DME and supplies are not covered for recipients in a hospital, nursing facility or intermediate care facility for the developmentally disabled (ICF/DD).
- Some DME services and medical supplies are reimbursable only for recipients under 21 years of age.
- Custom wheelchairs must be prior-authorized by the Area Medicaid Office service authorization nurse.

Durable Medical Equipment, continued

Exceptions

The following services may be reimbursed for recipients under the age of 21 in nursing facilities or intermediate care facilities for the developmentally disabled (ICF/DD):

- Some customized orthotics and prosthetics
- Customized wheelchairs
- Augmentative and assistive communication devices for children under age 21

Eligibility

Medicaid reimburses for DME and medical supplies for all Medicaid recipients.

Reimbursement

Medicaid reimbursement for services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

The total amount reimbursed for rental payments for DME cannot exceed the established maximum allowed purchase fee.

Copay

None

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EARLY INTERVENTION SERVICES

Description

Early intervention services are medical and remedial services designed to enhance the capacity of children with a developmental delay or conditions that cause a delay in normal development.

Medicaid reimburses for early intervention services rendered by Medicaid-enrolled providers.

Medicaid reimbursable early intervention services include screenings, evaluations, and early intervention sessions to provide medically-necessary services for identified delays in one or more of the areas of cognition: physical/motor, sensory, communication, social, emotional or adaptive development.

Limitations

Medicaid reimburses one initial psychosocial and developmental evaluation per lifetime, per recipient.

Ongoing early intervention sessions are limited to one hour per type of session, per day.

Exceptions

The provider may request authorization for reimbursement for services in excess of the service limitations.

Eligibility

Medicaid reimburses for early intervention services for Medicaid recipients under the age of 21 who meet the service criteria. Although the term "children" encompasses those up to 21 years of age for Medicaid purposes, the intent is to serve young children, birth to three years of age.

Reimbursement

Medicaid reimbursement for services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

Copay

None

FEDERALLY QUALIFIED HEALTH CENTERS

Description

A Federally Qualified Health Center (FQHC) is a clinic that is receiving a grant from the Public Health Service. FQHCs provide primary and preventive outpatient health care. FQHC services are performed by advanced registered nurse practitioners, chiropractors, clinical psychologists, clinical social workers, dentists, optometrists, physicians, physician assistants, and podiatrists.

Medicaid reimbursement to FQHCs includes:

- Adult health screening services;
- Child Health Check-Ups;
- Chiropractic services;
- Dental services;
- Family planning services;
- Medical primary care services;
- Mental health services;
- Optometric services; and
- Podiatry services.

FQHCs participate in the Vaccines for Children program. Immunization services are reimbursed separately from the FQHC's cost-based reimbursement rate.

Limitations

Medicaid reimbursement for FQHC services is limited to one encounter, per day, per recipient.

The service limitations that apply to the Medicaid program for a particular service, such as dental, apply to the services when rendered by an FQHC. FQHC mental health services are limited to 26 visits, per recipient, per calendar year.

Exceptions

None

Eligibility

Medicaid reimburses for FQHC services for all Medicaid recipients.

Reimbursement

Medicaid reimburses the FQHC a clinic-specific, all-inclusive encounter rate for clinic services. Immunizations, emergency services, and services rendered away from the clinic are reimbursed on a fee-for-service basis.

Copay

There is a \$3 recipient copayment for FQHC services, per clinic, per day, unless the recipient is exempt.

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FREESTANDING DIALYSIS CENTER SERVICES

Description

Freestanding dialysis center services include in-center hemodialysis, in-center administration of the injectable medication Erythropoietin (Epogen or EPO), and home peritoneal dialysis. These services must be provided under the supervision of a physician licensed to practice medicine or osteopathic medicine in Florida.

The dialysis treatment includes routine laboratory tests, dialysis-related supplies and ancillary and parenteral items.

A freestanding dialysis center is one that is not supervised, managed or controlled by a hospital or hospital staff.

Limitations

Medicaid reimbursement for hemodialysis provided in a freestanding dialysis center is limited to the payment of one treatment per recipient, per day, up to three times per week. Medicaid reimbursement for home peritoneal dialysis is limited to one treatment per recipient, per day. Medicaid reimbursement for the medication Erythropoietin (Epogen or EPO) is limited to up to three times per week.

The weekly maximum number of treatments may be exceeded if additional treatments are determined to be medically necessary by the recipient's nephrologist or primary care physician.

Exceptions

Medicaid does not cover any services other than in-center hemodialysis, in-center administration of the injectable medication Erythropoietin (Epogen or EPO), and home peritoneal dialysis supplies provided by a freestanding dialysis center.

Eligibility

Medicaid reimburses freestanding dialysis center services for all Medicaid recipients. When submitted with proper documentation of medical necessity, these services are considered an emergency and are reimbursable for alien recipients.

Reimbursement

Medicaid reimbursement for freestanding dialysis center services is the maximum Medicaid fee or the provider's customary fee, whichever is lower. The fee includes payment for all routine laboratory tests, dialysis-related supplies, and ancillary and parenteral items used in the dialysis procedure.

Copay

None

HEARING SERVICES

Description

Medicaid reimburses for hearing services rendered by licensed, Medicaid-participating otolaryngologists, otologists, audiologists, and hearing aid specialists.

Medicaid reimbursable hearing services include:

- Cochlear implant services;
- Diagnostic testing;
- Hearing aids;
- Hearing aid evaluations;
- · Hearing aid fitting and dispensing;
- Hearing aid repairs and accessories; and
- Newborn hearing screening.

<u>Note</u>: See Hearing Services – Newborn Screening section for more information on these services.

Limitations

Medicaid reimbursement for hearing services has the following limitations:

- Limited to recipients younger than 21 years of age.
- Medicaid reimbursement for evaluations and hearing devices is limited to one every three years from the date of the last evaluation.
- Medicaid does not reimburse for routine maintenance; batteries, cord or wire replacement; or cleaning.
- Medicaid does not reimburse for repairs until after the manufacturer's warranty has expired.

Exceptions

The provider may request authorization for reimbursement for services in excess of the service limitations.

Eligibility

Medicaid reimburses for hearing services for all Medicaid recipients under age 21, according to medical necessity and hearing loss criteria.

Reimbursement

Medicaid reimbursement for hearing services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

Coinsurance

None.

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HEARING SERVICES-NEWBORN SCREENING

Description

Newborn screening for hearing includes early hearing impairment screening, identification, and follow-up care for newborns in the hospital.

Screening must include auditory brainstem responses, or evoked otoacoustic emissions, or appropriate technology as approved by the U. S. Food and Drug Administration.

The goal is to screen all newborns for hearing impairment in order to alleviate the adverse effects of hearing loss on speech and language development, academic performance, and cognitive development.

Limitations

Newborn hearing screening must be performed in the hospital or birthing center by an licensed audiologist who meets the requirements of Section 1861(11)(3)(13) of the Social Security Act; a licensed physician, or an appropriately supervised individual who has completed documented training specifically for newborn hearing screening. The individual selected by the hospital to do the screening may be a current employee of the hospital or the screening services may be contracted out to an individual in the community who meets the same qualifications and who comes to the hospital to furnish the service.

Exceptions

If the parent or legal guardian of the newborn objects to the screening, it may not be performed. In such cases, the physician or other person attending the newborn must maintain a record that the screening was not performed and attach a written objection that must be signed by the parent or guardian. These documents must be placed in the newborn's medical chart.

Eligibility

Medicaid reimburses for all Medicaid recipients.

Reimbursement

Medicaid reimbursement for hearing screening services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

Copay

None

HOME HEALTH SERVICES

Description

Home health services are provided in a recipient's home or other authorized setting to promote, maintain or restore health or to minimize the effects of illness and disability.

Medicaid reimburses for home health services rendered by licensed, Medicaid-participating home health agencies. Medicaid reimbursable services include:

- Home visit services provided by a registered nurse or a licensed practical nurse;
- Home visits provided by a qualified home health aide;
- Private duty nursing;
- Personal care services;
- Therapy (occupational and physical therapy and speech-language pathology) services; and
- Medical supplies, appliances and durable medical equipment.

Limitations

Medicaid reimbursement for home health services has the following limitations:

- Nursing and home health aide visit services are limited to:
 - a total of four visits by nurses and/or aides per day, per recipient and
 - a total of 60 visits by nurses and/or aides per lifetime, per recipient.
- Private duty nursing, personal care and therapy services are limited to children under 21 who are medically complex. Private duty nursing and personal care services must be prior authorized by Medicaid or its authorized agent.
- Private duty nursing and personal care services are limited to:
 - Two to 24 hours of private duty nursing per day, per recipient, and
 - Two to 24 hours of personal care provided by home health aides per day, per recipient.
- Dually eligible Medicaid/Medicare recipients must receive Medicare reimbursable home health services from a Medicare-enrolled home health agency.

Exceptions

Exceptions to the 60-visit limit for children and adults must be requested through the Medicaid contracted peer review agency. Service authorization requests should be submitted before services are provided or billed.

Eligibility

Medicaid reimburses for home health services that are medically necessary and that can be safely, effectively and efficiently provided in the home when either leaving home is medically contraindicated or the Medicaid recipient is unable to leave home without the assistance of another person.

Reimbursement

Medicaid reimburses home health agencies the maximum allowable Medicaid fee or the provider's customary fee, whichever is lower.

Copay

There is a \$2 recipient copayment for home health services, per provider, per day, unless the recipient is exempt.

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HOSPICE SERVICES

Description

Hospice services are forms of palliative health care and supportive services for terminally ill patients and their families. The services are administered by a hospice agency and coordinated by the hospice nurse assigned to the patient.

Hospice employs an interdisciplinary team to meet the special needs arising out of the physical, emotional, spiritual, and social stresses associated with the final stages of illness and during dying and bereavement.

Medicaid reimburses Medicaid-participating hospice providers who are licensed by the Agency for Health Care Administration and meet the requirements to participate in Medicare. Medicaid reimbursement includes:

- Hospice care provided by the designated hospice;
- Direct care services of a hospice physician; and
- Nursing facility room and board.

Limitations

Once a recipient elects to receive hospice care, Medicaid will not reimburse for other Medicaid services that treat the terminal condition. Medicaid will reimburse for services that are required for conditions that are totally unrelated to the terminal condition.

Exceptions

None

Eligibility

Medicaid reimburses for hospice services for all Medicaid recipients who meet the eligibility criteria. The recipient must be certified by a physician as being terminally ill and having a life expectancy of six months or less, if the disease runs its normal course; must elect a hospice; and must complete and sign an election statement to receive hospice services from the designated hospice.

Reimbursement

Medicaid reimburses for hospice services on an established daily rate based on the recipient's level of care.

For eligible individuals who live in nursing facilities and elect hospice care, Medicaid may reimburse the hospice a per diem rate for room and board. This rate is in addition to the daily rate for hospice services.

Copay

None

HOSPITAL SERVICES-INPATIENT

Description

Medicaid reimburses licensed, Medicaid-participating hospitals for inpatient services. The services must be provided under the direction of a licensed physician or dentist.

Medicaid reimbursement for inpatient hospital services includes: room and board, medical supplies, diagnostic and therapeutic services, use of hospital facilities, drugs and biologicals, nursing care, and all supplies and equipment necessary to provide the appropriate care and treatment of patients.

To participate in Medicaid, the hospital must be maintained primarily for the care and treatment of patients with disorders other than mental diseases.

Limitations

Medicaid reimbursement for inpatient hospital care for adults age 21 and older is limited to 45 days per state fiscal year (July 1 through June 30). There is no limit on the number of days that Medicaid can reimburse for recipients under age 21.

Inpatient admissions for Medicaid recipients must be prior authorized. Certain categories of recipients and circumstances are exempt from the prior authorization requirement. For example, some recipient exemptions are as follows:

- Recipients enrolled in an HMO or Provider Service Network;
- · Recipients eligible for both Medicare and Medicaid recipients; and
- Recipients enrolled in the Children's Medical Service Network.

Exceptions

Medicaid will reimburse inpatient hospital services to a non-Medicaid-participating hospital in an emergency, for the duration of the emergency, subject to the established limitations.

Eligibility

Medicaid reimburses for inpatient hospital services for all Medicaid recipients. An exception is recipients whose eligibility is determined through the Presumptively Eligible Pregnant Women program. They are not eligible for services associated with labor, delivery, postpartum, and inpatient hospitalization. The Department of Children and Families must complete an eligibility determination and find the recipient eligible under another coverage group before the recipient is eligible for these services.

Reimbursement

Medicaid reimburses for inpatient hospital services prospectively based on cost-reported, per diem rates that are subject to caps. Teaching, specialty, and community health education hospitals are exempted from the caps contingent upon counties contributing to the state's share of the cost of the exemption. Details of the reimbursement plan are explained in the Florida Medicaid (Title XIX) Inpatient Hospital Reimbursement Plan. The plan is available on the AHCA web site at http://ahca.myflorida.com/Medicaid. Additional payments are made to disproportionate share hospitals.

Inpatient newborn hearing screening services are reimbursed using an established fee. These are the only inpatient services to which the per diem reimbursement does not apply. Medicaid does not pay for routine newborn circumcision.

Copay

There is a \$3 recipient copayment for each admission to a hospital, unless the recipient is exempt.

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HOSPITAL SERVICES-OUTPATIENT

Description

Outpatient hospital services are preventive, diagnostic, therapeutic or palliative care and service items provided to an outpatient. The services must be provided under the direction of a licensed physician or dentist.

Medicaid reimburses licensed, Medicaid-participating hospitals for outpatient services. Medicaid reimbursement includes medical supplies, nursing care, therapeutic services and drugs. Primary care services provided in an outpatient hospital setting, hospital-owned clinic or satellite facility are not considered outpatient hospital services and are not reimbursable under the outpatient hospital program.

Limitations

Medicaid reimbursement for outpatient hospital services is limited to \$1,500 per recipient, per state fiscal year (July 1 through June 30) for recipients who are age 21 and older. There is no reimbursement limitation for children under the age of 21.

Exceptions

Exceptions to the outpatient fiscal year limitation are made for the surgical procedures that are performed in an outpatient setting, child delivery, chemotherapy services, and dialysis services. Examples of outpatient surgery are: cataract surgery, myringotomy with insertion of tube, single mastoidectomy, ligation and stripping of varicose lower limb veins, inguinal hernia repair, tubal ligation, ligation of vas deferens, and dilation and curettage.

Medicaid will reimburse outpatient hospital services furnished by a non-Medicaidparticipating hospital in an emergency, for the duration of the emergency.

Eligibility

Medicaid reimburses for outpatient hospital services for all Medicaid recipients.

Reimbursement

Outpatient reimbursement is made on the basis of a payment plan in the form of a prospective rate as detailed in the Florida Medicaid (Title XIX) Outpatient Hospital Reimbursement Plan. The plan is available on the AHCA web site at http://ahca.myflorida.com/Medicaid. An exception is diagnostic laboratory procedures, which are reimbursed the maximum Medicaid fee or the provider's customary fee, whichever is lower. Another exception to the outpatient prospective rate is newborn hearing screening. This service is reimbursed using an established fee.

Copay

There is a \$3 recipient copayment for each scheduled hospital outpatient or clinic visit, unless the recipient is exempt.

Coinsurance

There is a 5 percent coinsurance on the first \$300 of a Medicaid payment for an emergency room visit to receive non-emergency services, unless the recipient is exempt.

INDEPENDENT LABORATORY SERVICES

Description

Independent laboratory services are clinical laboratory procedures performed in freestanding laboratory facilities. A doctor of medicine or osteopathy or other licensed health care practitioner authorized within the scope of practice to order clinical laboratory tests must authorize the services.

Medicaid reimburses for services rendered by licensed, Clinical Laboratory Improvements Act (CLIA) certified, Medicaid-participating independent laboratories.

Medicaid does not reimburse hospitals, ambulatory surgical centers, federally qualified health centers, rural health clinics, or practitioners for services performed in their offices for independent laboratory services.

Limitations

Medicaid reimbursement is limited to the specific procedures that an independent laboratory facility has been certified under CLIA to provide. The frequency of some tests is also limited.

Exceptions

The frequency limitations for certain procedure codes may be exceeded based on diagnosis codes.

Eligibility

Medicaid reimburses independent laboratory services for all Medicaid recipients.

Reimbursement

Medicaid reimbursement for independent laboratory services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

Copay

There is a \$1 recipient copayment for independent laboratory services, per provider, per day, unless the recipient is exempt.

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INTERMEDIATE CARE FACILITY SERVICES FOR THE DEVELOPMENTALLY DISABLED

Description

Medicaid reimburses for services rendered by state owned and operated intermediate care facilities for the developmentally disabled (ICF/DD).

Medicaid reimbursement for ICF/DD services includes:

- Room and board;
- Food and food supplements;
- Nursing services;
- Rehabilitative care:
- Therapy;
- Basic wardrobe;
- Training and help with daily living skills;
- Medical supplies, durable medical equipment, eyeglasses, hearing aids;
- Dental care; and
- Transportation.

Limitations

There is no Medicaid limitation on the length of stay in an ICF/DD. However, Medicaid reimbursement for a reserved bed is limited to:

- 15 days per hospital stay;
- 30 days per 12 months for infirmary stays; and
- 45 days per state fiscal year (July 1—June 30) for therapeutic leave.

Exceptions

None

Eligibility

Medicaid reimburses for ICF/DD services for all Medicaid recipients except for Medically Needy recipients. All admissions to ICF/DDs must be prior approved by the Agency for Persons with Disabilities (APD). The APD is responsible for determining the medical necessity for ICF/DD services. Individuals admitted to ICF/DDs must have been determined to be eligible for, to require, and to have chosen ICF/DD placement prior to admission.

Reimbursement

Medicaid reimbursement for an ICF/DD is made in accordance with the Florida Medicaid (Title XIX) ICF/DD Reimbursement Plan. Payment is an all-inclusive prospective per diem rate, based on cost reports and staff ratios for each level of care, and is subject to AHCA's established annual inflation allowance for cost increases by level of care.

Copay

None

LICENSED MIDWIFE SERVICES

Description

Medicaid reimburses Medicaid-participating, licensed midwives for obstetrical care services rendered to women during the antepartum and postpartum phases of pregnancy and home deliveries.

Medicaid reimbursable services include:

- Initial comprehensive and prenatal examinations;
- Labor management for recipients who transfer to a hospital;
- Post delivery examinations;
- Vaginal delivery;
- Post delivery recovery;
- Newborn assessment; and
- Related pregnancy services.

Limitations

Medicaid reimbursement for licensed midwife services is limited to one visit, per day, per recipient. Visits are limited to a total of ten low-risk antepartum visits and two postpartum visits per pregnancy. Newborn assessments are limited to one per recipient.

Exceptions

None

Eligibility

Medicaid reimburses for licensed midwife services for Medicaid recipients whose pregnancy is determined to be low risk. Recipients whose eligibility is determined through the Presumptively Eligible Pregnant Women program are not eligible for services associated with labor, delivery, postpartum, and inpatient hospitalization. The Department of Children and Families must complete an eligibility determination and find the recipient eligible under another coverage group before the recipient is eligible for these services.

Reimbursement

Medicaid reimbursement for licensed midwife services is the maximum Medicaid fee or the provider's customary fee, whichever is lower. Licensed midwives are reimbursed at 80 percent of the physician's rate for services that are approved by the Centers for Medicare and Medicaid Services (CMS).

Copay

None

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MEDICAL FOSTER CARE SERVICES

Description

Medical foster care (MFC) services enable medically-complex children whose parents cannot care for them in their own homes to live and receive medical care in alternative-home settings rather than hospitals or other institutions. The Department of Health, Children's Medical Services (CMS) administers the medical foster care program. The Department of Children and Families (DCF) reimburses the medical foster parent for the child's room, board and other living expenses.

Medicaid reimburses the medical foster parent for providing the child with medically necessary care needed in daily living activities. These activities include, but are not limited to, feeding, bathing, administering medications, changing dressings, and turning and positioning the medical foster child.

Limitations

Medicaid will reimburse only one medical foster care provider per day, per child.

Medicaid does not reimburse for additional services to allow the medical foster care parent to obtain respite from caring for the child.

Medical foster care providers must be supervised by the MFC staff.

Exceptions

None

Eligibility

Medicaid reimburses for medical foster care services for all Medicaid-eligible, medically-complex recipients under the age of 21 when the following criteria have been met:

- MFC services are recommended by the Children's Multidisciplinary Assessment Team (CMAT);
- DCF and CMS have placed the child in a MFC home; and
- The MFC services are authorized by the Area Medicaid Office service authorization nurse.

Reimbursement

Medicaid reimbursement for medical foster care services is based on the level of medical foster care required by the child.

Copay

None

Copay

None

MENTAL HEALTH TARGETED CASE MANAGEMENT

Description The purpose of mental health targeted case management is to assist recipients in gaining access to needed medical, social, educational, and other services. Limitations Medicaid will reimburse: Up to 344 units of mental health targeted case management per month, per recipient. Up to 48 units of intensive team services per recipient, per day, per case management team. **Exceptions** None **Eligibility** Mental health targeted case management is limited to recipients who are enrolled in a Department of Children and Families mental health target program. Reimbursement Mental health targeted case management services are reimbursed in time increments. Fifteen minutes equal one unit of service. If multiple units are provided on the same day, the actual time spent must be totaled

and rounded to the nearest 15-minute increment.

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NURSING FACILITY SERVICES

Description

Nursing facility services are 24-hour-a-day nursing and rehabilitation services provided in a facility that is licensed and certified by the Agency for Health Care Administration (AHCA) to participate in the Medicaid program. Nursing facility services include special care for AIDS patients and medically-fragile children; reimbursement for swing bed services provided in a rural acute care hospital; and skilled nursing services provided in a hospital-based, skilled-nursing unit.

The recipient's care and services must be ordered by a doctor of medicine or osteopathy. There are three levels of nursing facility care: skilled and intermediate I and II. The Department of Elder Affairs, Comprehensive Assessment and Review for Long Term Care Services (CARES) unit recommends the level of care for recipients age 21 and older. The Department of Health, Children's Medical Services, Children's Multidisciplinary Assessment Team (CMAT) recommends the level of care for recipients under the age of 21.

Limitations

Medicaid reimbursement for a reserved bed (subject to specific criteria) is limited to eight days per hospital stay and sixteen days per state fiscal year (July 1 - June 30) for home visits. However, Medicaid pays for the bed-hold of a resident only if the facility has at least 95 percent of its Medicaid certified beds filled.

Swing bed services cannot exceed 60 days unless a longer stay has been prior authorized by CARES. Hospital-based skilled-nursing unit services cannot exceed 30 days, unless one 15-day extension has been prior authorized by CARES.

Exceptions

None

Eligibility

Medicaid reimburses for nursing facility services for Medicaid recipients who meet the Medicaid Institutional Care Program (ICP) eligibility requirements. The Department of Children and Families' Office of Economic Self Sufficiency determines if recipients meet the ICP financial eligibility requirements. The Department of Elder Affairs' CARES Program determines if recipients meet the level of care requirements.

Reimbursement

Reimbursement is made in accordance with the Florida Medicaid (Title XIX) Long-Term Care Reimbursement Plan. The plan is available on the AHCA web site at http://ahca.myflorida.com/Medicaid. A daily rate is determined for each nursing facility based on an audited cost report submitted by the nursing facility. There is no rate difference between the skilled and intermediate levels of care. Rural swing-bed providers receive the average statewide nursing-facility rate. Hospital-based skilled-nursing units receive the average nursing-facility rate for the county in which the hospital is located. Supplemental reimbursement is available for approved recipients who have AIDS or are medically-fragile children under the age of 21. Prior authorization is required for a supplemental reimbursement.

Copay

Based upon the recipient's income, each recipient will have a patient responsibility amount determined by DCF.

OPTOMETRIC SERVICES

Description

Medicaid reimburses for services rendered by licensed, Medicaid-participating optometrists.

Medicaid reimbursable services include:

- Visual examinations when there is a reported vision problem, illness, disease or injury;
- Consultation and referral services;
- Custodial care facility services;
- Nursing facility services;
- Evaluation and management services;
- General and special ophthalmologic services;
- Pathology and laboratory services;
- Surgical services within the optometrist's scope of practice, and
- Post-operative management.

Limitations

Eyeglasses and eyeglass repairs are limited to recipients under 21 years of age. Medicaid does not reimburse for services performed exclusively for screening of visual acuity.

Medicaid will reimburse only one visit per optometrist or optometrist group, per recipient, per day, except for emergency services.

Medicaid does not reimburse for an evaluation and management visit and a general ophthalmologic visit on the same day for the same recipient.

Providers cannot bill for a visual examination if it is performed in conjunction with or on the same day as a Child Health Check-up.

Medicaid reimbursement for all post-operative, follow-up services must be ordered by the operating surgeon. A written referral signed by the surgeon must be filed in the recipient's medical record.

Exceptions

None

Eligibility

Medicaid reimburses for optometric services for all Medicaid recipients.

Reimbursement

Medicaid reimbursement for optometric services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

Copay

There is a \$2 recipient copayment for optometric services, per provider, per day, unless the recipient is exempt.

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PHYSICIAN SERVICES

Description

Medicaid reimburses for services rendered by licensed, Medicaid-participating doctors of medicine or osteopathic medicine. The services can be rendered in the physician's office, the patient's home, a hospital, a nursing facility or other approved places of service as necessary to treat a particular injury, illness, or disease.

Limitations

Medicaid reimbursement for physician services is limited to:

- One physician-recipient contact per provider specialty, per day (except for emergencies);
- One long-term care facility service per physician, per month, per recipient (except for emergencies);
- One physician consultation per 365 days, per physician of any specialty, per recipient (for non-hospitalized Medicaid recipients);
- Ten prenatal visits for low-risk pregnancy, fourteen visits for high-risk pregnancy, and two postpartum visits per pregnancy; and
- One new patient evaluation and management service per physician specialty, every three years, if no services were rendered by the physician to the recipient during the prior three years. Subsequent encounters must be reimbursed as established patient evaluation and management services.

Medicaid does not reimburse cosmetic surgery, experimental or investigational procedures.

Eye exams are reimbursable only if related to reported vision problems, illness, disease or injury.

Elective surgery performed within the inpatient hospital setting must be medically necessary and prior authorized, except for recipients under age 21 who have been screened in the Child Health Check-Up program within 12 months prior to the date of surgery.

Medicaid does not reimburse abortions except for one of the following reasons:

- The woman suffers from a physical disorder, physical injury or physical illness, including a life-endangering physical condition caused by or arising from the pregnancy itself that would place the woman in danger of death unless an abortion is performed.
- The pregnancy is the result of incest.
- The pregnancy is the result of rape.

Exceptions

The provider may request authorization for reimbursement for services in excess of the service limitations.

Physician Services, continued

Eligibility

Medicaid reimburses for physician services for all Medicaid recipients. Recipients whose eligibility is determined through the Presumptively Eligible Pregnant Women program are not eligible for services associated with labor, delivery, postpartum, and inpatient hospitalization. The Department of Children and Families must complete an eligibility determination and find the recipient eligible under another coverage group before the recipient is eligible for these services. Legal non-citizens are limited to emergency services only.

Reimbursement

Medicaid reimbursement for physician services is the maximum Medicaid fee or the provider's billed charge, whichever is lower.

An exception is certain obstetrical and neonatal services provided in Regional Perinatal Intensive Care Centers (RPICCs), whose payment is based on a Diagnosis Related Group (DRG). DRG payments are prospective and based on average patient lengths of stay in a hospital.

Copay

There is a \$2 recipient copayment for physician services, per provider, per day, unless the recipient is exempt.

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PHYSICIAN ASSISTANT SERVICES

Description

Medicaid reimburses for services provided by licensed, Medicaid-participating physician assistants. The services must be provided in collaboration with a practitioner licensed pursuant to Chapter 458 or 459, Florida Statutes.

Limitations

Medicaid reimbursement for physician assistant services is limited to:

- One physician assistant-recipient contact per day (except for emergencies);
- One long-term care facility visit per month, per recipient (except for emergencies); and
- One new patient evaluation and management service per physician assistant, per recipient every three years, if no services were rendered by the physician assistant to the recipient during the three years. An additional new patient visit cannot be billed by the supervising physician for a patient already seen as a new patient by a physician assistant.

Medicaid cannot reimburse a physician assistant and a physician for the same procedure, same recipient, and same date of service. Medicaid may reimburse a surgeon for a surgical service and a physician assistant for the assist-at-surgery service.

Exceptions

The provider may request authorization for reimbursement for services in excess of the service limitations.

Eligibility

Medicaid reimburses for physician assistant services for all Medicaid recipients.

Reimbursement

Medicaid reimbursement for physician assistant services is the maximum Medicaid fee or the provider's customary fee, whichever is lower. Physician assistants are reimbursed at 80 percent of the physician's rate for services that are approved by the Centers for Medicare and Medicaid Services (CMS). If a physician assistant is salaried by a hospital or other facility, such as a nursing facility, that is reimbursed on a cost-related basis, the physician assistant cannot be reimbursed on a fee-for-service basis if the costs for the physician assistant's salary are included in the facility's cost report.

Copay

There is a \$2 recipient copayment for physician assistant services, per provider, per day, unless the recipient is exempt.

PODIATRY SERVICES

Description

Medicaid reimburses for podiatry services rendered by licensed, Medicaid-participating podiatrists. The services can be provided in the podiatrist's office, inpatient hospital, outpatient/emergency department of a hospital, ambulatory surgical center, nursing facility, intermediate care facility for the developmentally disabled (ICF/DD), boarding home, recipient's home, or other custodial facility.

Limitations

Podiatry services are limited to:

- One podiatrist-recipient contact per day, not to exceed two per month (except for emergencies);
- One long-term care or custodial care facility service per month, per recipient, per provider or provider group (except for emergencies) with a referral from the recipient's attending physician; and
- One new patient evaluation and management service per recipient, every three
 years, if no services were rendered by the podiatrist to the recipient during the
 three years. Subsequent encounters must be reimbursed as established patient
 evaluation and management services.

Medicaid reimburses for routine foot care if the recipient is under a physician's care for a metabolic disease, has conditions of circulatory impairment, or has conditions of desensitization of the legs or feet.

Medicaid does not reimburse assistant fees for minor surgery, cosmetic surgery, and experimental or clinically unproven surgical procedures.

All elective surgical procedures require prior authorization, except for recipients under 21 who have been screened in the Child Health Check-Up program within 12 months of the date of surgery.

Recipients are able to receive up to four podiatry visits without authorization from their MediPass provider.

Exceptions

The provider may request authorization for reimbursement for services in excess of the service limitations.

Eligibility

Medicaid reimburses for podiatry services for all Medicaid recipients.

Reimbursement

Medicaid reimbursement for podiatry services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

Copay

There is a \$2 recipient copayment for podiatry services, per provider, per day, unless the recipient is exempt.

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PORTABLE X-RAY SERVICES

Description

Portable x-ray services are interpretive and technical mobile x-ray services that are provided at the recipient's residence. A doctor of medicine or osteopathy or other licensed health care practitioner authorized within the scope of practice to order x-rays must authorize the services.

Medicaid reimburses for services rendered by licensed, Medicaid-participating portable x-ray providers who are certified in accordance with Medicare standards.

Medicaid does not reimburse hospitals, ambulatory surgical centers, federally qualified health centers, rural health clinics, or physicians for portable x-ray services rendered in their offices.

In addition to the radiographs supplied by mobile x-ray equipment and their interpretation, Medicaid pays a fee for the transportation of the equipment and x-ray personnel to the place of service. The set up of the equipment is not a separately reimbursed service.

Limitations

Medicaid reimbursement for portable x-ray services is limited to one unit of service, per procedure, per recipient, per day.

Exceptions

None

Eligibility

Medicaid reimburses for portable x-ray services for all Medicaid recipients.

Reimbursement

Medicaid reimbursement for portable x-ray services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

Copay

There is a \$1 recipient copayment for portable x-ray services, per provider, per day, unless the recipient is exempt.

PRESCRIBED DRUG SERVICES

Description

Medicaid reimburses licensed, Medicaid-participating pharmacies. Medicaid reimburses for most legend drugs used in outpatient settings, including injectable drugs, and specific non-legend drugs. Most drugs included on the Medicaid Preferred Drug List (PDL) are available without prior authorization (PA). Drugs not on the PDL require PA including step therapy using PDL products and some drugs with clinical protocol requirements require prior authorization to insure the clinical protocol is met. .

The non-legend drugs include:

- Insulin:
- Sodium chloride solution for inhalation;
- Contraceptive devices and supplies;
- Aluminum and calcium products used as phosphate binders and multivitamin supplements for dialysis patients;
- Specified iron supplements;
- Aspirin when prescribed as an anti-inflammatory agent;
- Vaginal antifungal creams;
- Guaifenesin as a single entity expectorant, in either liquid or solid dosage form; and
- Specified smoking cessation products.

Medicaid does not reimburse pharmacies for any over-the-counter products dispensed to institutionalized recipients that could be floor stock and included in the institution's per diem.

Medicaid does not reimburse pharmacies for the following products:

- DESI ineffective drugs as designated by the Centers for Medicare and Medicaid Services (CMS);
- Experimental drugs;
- Erectile Dysfunction Drugs;
- Cough and cold combination medications for recipients age 21 and older;
- Anorectics (unless prescribed for an indication other than obesity);
- Prostheses, appliances and devices (except products for diabetics and products used as contraceptives);
- Hair growth restorers and other drugs for cosmetic use;
- Drugs for patients who are hospitalized or being treated in outpatient hospital facilities or ambulatory surgical centers;
- Drugs to treat the terminal condition of hospice recipients;
- Floor stock items required to be furnished by institutions;

Vitamins (except prenatal vitamins for pregnant and lactating women and folic acid as a single entity; one vitamin or vitamin/mineral prescription monthly for dialysis patients, fluoridated pediatric vitamins for children under age 13); and prescribed ferrous sulfate, gluconate, or fumarate for non-institutionalized patients (ferrous sulfate, gluconate, or fumarate is available as floor stock to institutionalized patients);

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Prescribed Drug Services, continued

Description, continued

- Immunizations for non-Child Health Check-Up recipients 21 years of age and older, except for influenza and pneumococcas vaccines for institutionalized recipients;
- Drugs used to treat infertility; and
- All other over-the-counter products not specified above.

Medicaid does not reimburse for drugs not included in a manufacturer's rebate agreement. Drugs must be prescribed for medically accepted indications.

Limitations

Prior authorization is required for Actiq[®], albumin, Aranesp[®], Botox[®], Cytogam[®], FUzeon[®], growth hormone for adults with growth hormone deficiency^r immune globulins, Leukine[®], Neupogen[®], Neurontin[®]/gabapentin, Neulasta[®], Neutrexin[®], Orfandin[®], Oxycontin[®], Panretin[®], Proleukin[®], Provigil[®], Procrit[®], Serostim[®], Targretin[®] gel and capsules, Regranex[®] in long-term care facilities, Vfend[®], Valycte[®], Xenical[®], Venofer[®], and adult human growth hormone for HIV/AIDS.

Prior authorization is required for all prescribed drugs that are not on the Preferred Drug List (PDL). Anti-retrovirals for HIV are exempt from PDL restrictions.

Medicaid processes all prescription claims through Drug Utilization Review and will not reimburse for prescriptions that are refilled too often or too soon, that duplicate other prescriptions, or that result in excessively high dosages for the recipient.

Exceptions

The provider may request authorization for reimbursement for services in excess of the service limitations. The prescriber must request the exception drugs not on the PDL.

Eligibility

Medicaid reimburses for prescribed drug services for all Medicaid recipients, except for those in limited programs, such as a Qualified Medicare Beneficiary (QMB) and aliens. Silver Saver recipients are limited to \$160 per month in prescribed drugs.

Reimbursement

Medicaid reimbursement for prescribed drugs is the lowest of the Estimated Acquisition cost (EAC) calculated as:

- Average wholesale price less 15.4%; or
- Wholesaler Acquisition Cost plus 5.75%; or
- Federal or state maximum-allowable cost plus a dispensing fee of \$4.23; or
- The amount billed by the pharmacy, which cannot exceed the pharmacy's usual and customary charge for the prescription.

Copay

None

PRESCRIBED PEDIATRIC EXTENDED CARE SERVICES

Description

A prescribed pediatric extended care (PPEC) center is a non-residential health care center for children who are medically complex or technologically dependent and require continuous therapeutic interventions or skilled nursing supervision. PPEC includes an array of services focused on meeting the medical, developmental, physical, nutritional and social needs of these children. The PPEC provides a less restrictive alternative to institutionalization and reduces the isolation that a homebound, medically complex child may experience.

Medicaid reimbursement for PPEC services includes nursing care and personal care services that are ordered by the physician. PPECs that provide other Medicaid services, such as therapies and durable medical equipment, must be enrolled as Medicaid providers of those services.

Limitations

Medicaid reimbursement for PPEC services is limited to one unit of service per recipient, per day for a full day or up to four (4) units of service for a half day. Reimbursement cannot be made for a full day and any part of a half-day on the same date of service, for the same recipient.

Exceptions

None

Eligibility

Medicaid reimburses for PPEC services for Medicaid-eligible, medically-complex recipients under the age of 21 years who meet the following requirements:

- The child must be medically complex medically fragile, or technologically dependent;
- The services must be prescribed by the attending physician;
- Services must be recommended by the Children's Multidisciplinary Assessment Team (CMAT); and
- The service must be authorized by an Area Medicaid Office service authorization nurse.

Reimbursement

Medicaid reimburses for PPEC services based on the number of hours per day that the recipient attends the PPEC. The reimbursement rate is an hourly rate for a half-day (up to four hours) or a whole day (greater that fours hours up to twelve hours) for each child.

Copay

None

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REGISTERED NURSE FIRST ASSISTANT SERVICES

Description

Medicaid reimburses for services provided by licensed, Medicaid-participating registered nurse first assistants (RNFA). The services must be rendered in collaboration with a physician and in accordance with Chapter 464, Florida Statutes.

Limitations

Medicaid reimbursement for RNFA services is limited as follows:

- One surgical assistant may be reimbursed per operative session.
- Services provided by an RNFA must be within the specialty of the supervising physician.

Medicaid cannot reimburse a registered nurse first assistant and an assistant surgeon for the same recipient and same date of service.

Exceptions

None

Eligibility

Medicaid reimburses for RNFA services for all Medicaid recipients.

Reimbursement

Medicaid reimbursement for RNFA services is the maximum Medicaid fee or the provider's billed charge, whichever is lower. RNFAs are reimbursed at 12.8 percent of the physician's rate for services that are approved by the Centers for Medicare and Medicaid Services (CMS).

If an RNFA is salaried by a hospital or other facility that is reimbursed on a costrelated basis, the RNFA cannot be paid on a fee-for-service basis if the costs for the RNFA's salary are included in the facility cost report.

Copay

There is a \$2 recipient copayment for RNFA services, per provider, per day, unless the recipient is exempt.

RURAL HEALTH CLINIC SERVICES

Description

A Rural Health Clinic (RHC) is a clinic that is located in a rural area that has a health care provider shortage. RHCs provide primary and preventive health care and related diagnostic services. In addition, RHCs may provide optometric, podiatry, chiropractic and mental health services. RHC services are performed by advanced registered nurse practitioners, chiropractors, clinical psychologists, clinical social workers, optometrists, physicians, physician assistants, and podiatrists.

Medicaid reimbursement to RHCs includes:

- Adult health screening services;
- Child Health Check-Ups;
- Chiropractic services;
- Family planning services;
- Medical primary care services;
- Mental health services;
- Optometric services; and
- Podiatry services.

RHCs participate in the Vaccines for Children program. Immunization services are reimbursed separately from the RHC's cost-based reimbursement rate.

Limitations

Medicaid reimbursement for RHC services is limited to one encounter, per day, per recipient.

The service limitations that apply to the Medicaid program for a particular service, such as chiropractic, apply to the services when rendered by an RHC. RHC mental-health services are limited to 26 visits, per recipient, per calendar year.

Exceptions

None

Eligibility

Medicaid reimburses for RHC services for all Medicaid recipients.

Reimbursement

Medicaid reimburses the RHC a clinic-specific, all-inclusive encounter rate for clinic services. Immunizations, emergency services, and services rendered at a hospital are reimbursed on a fee-for-service basis.

Copay

There is a \$3 recipient copayment for RHC services, per clinic, per day, unless the recipient is exempt.

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SCHOOL-BASED SERVICES PROGRAMS SCHOOL DISTRICT PROGRAM

Description School districts may enroll as providers of a variety of Medicaid services. When the school district employs or contracts with staff who provide health care, the school district can enter into a provider agreement with Medicaid and receive the federal share of Medicaid payments for providing Medicaid-covered services to Medicaideligible children. Medicaid coverage limitations are based on the type of service(s) that the school Limitations district elects to have Medicaid reimburse. **Exceptions** None. **Eligibility** Medicaid reimburses school districts for certain services rendered to Medicaideligible students under the age of 21 who qualify as disabled under the Individuals with Disabilities Education Act, Part B or C and who have the services referenced in their Individual Educational Plans or Family Support Plans.

Reimbursement

Medicaid reimbursement for services provided by a school is the federal share of the reasonable cost of service.

Copay

None

SCHOOL-BASED SERVICES PROGRAMS COUNTY HEALTH DEPARTMENT PROGRAM

Description

County Health Departments (CHDs) may enroll as providers of a variety of nursing and master's degree level social work services in public schools. A CHD that employs or contracts with nurses who provide nursing services, and master's level degree social workers who provide social work services, can receive reimbursement for the federal share of Medicaid payments.

Limitations

Medicaid reimbursement is limited to nursing services and medication administration personally rendered by an advanced registered nurse practitioner, a registered nurse or a licensed practical nurse. Medicaid reimbursement for social work services is limited to master's degree level social workers.

Exceptions

None

Eligibility

Medicaid reimburses CHDs for services rendered to Medicaid-eligible students under the age of 21.

Reimbursement

Medicaid reimbursement for services provided by a CHD is the federal share of the Medicaid maximum fee.

Copay

None

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THERAPY SERVICES-OCCUPATIONAL

Description

Occupational therapy addresses the functional needs of an individual related to the performance of self-help skills; adaptive behavior; and sensory, motor, and postural development.

Medicaid reimburses for occupational therapy services provided by licensed, Medicaid-participating occupational therapists and by supervised, occupational therapy assistants.

Medicaid reimbursable services include evaluation and treatment to prevent or correct physical and emotional deficits or to minimize the disabling effect of these deficits. Typical activities are perceptual motor activity exercises to enhance functional performance, kinetic movement, guidance in the use of adaptive equipment, and other techniques related to improving motor development.

Services are available in the home or other appropriate setting.

Limitations

Medicaid reimbursement is limited to:

- One initial evaluation per recipient, per provider; and
- One re-evaluation every six months per recipient, per provider.

An occupational therapy treatment must have a minimum duration of 15 minutes of face-to-face contact between the therapist and the recipient with a maximum of 14 units-of-service per week. Daily treatment may not exceed 4 units-of-service.

The recipient's primary care physician must prescribe therapy treatments.

Exceptions

None

Eligibility

Medicaid reimburses for medically necessary occupational therapy services for all Medicaid recipients under the age of 21.

Reimbursement

Medicaid reimbursement for occupational therapy services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

Copay

None

THERAPY SERVICES-PHYSICAL

Description

Physical therapy addresses the development, improvement or restoration of neuromuscular or sensory motor function; relief of pain; or control of postural deviation to attain maximum performance.

Medicaid reimburses for physical therapy services provided by licensed, Medicaid-participating physical therapists and by supervised, physical therapy assistants.

Medicaid reimbursable services include the evaluation and treatment related to range-of-motion, muscle strength, functional abilities and the use of adaptive or therapeutic equipment. Activities include rehabilitation through exercises, massage, the use of equipment and rehabilitation through therapeutic activities.

These services are available in the home or other appropriate setting.

Limitations

Medicaid reimbursement is limited to:

- One initial evaluation per recipient, per provider; and
- One re-evaluation every six months per recipient, per provider.

A physical therapy treatment must have a minimum duration of 15 minutes of face-to-face contact between the therapist and the recipient with a maximum of 14 units-of-service per week. Daily treatment may not exceed 4 units-of-service.

The recipient's primary care physician must prescribe therapy treatments.

Exceptions

None

Eligibility

Medicaid reimburses for medically necessary physical therapy services for Medicaid recipients under the age of 21.

Recipients age 21 and older can obtain physical therapy under the outpatient hospital services program. Services provided in the outpatient hospital are included in the hospital per diem and are subject to the \$1,500 outpatient cap.

Reimbursement

Medicaid reimbursement for physical therapy services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

Copay

None

THERAPY SERVICES-RESPIRATORY

Description

Respiratory therapy is the evaluation and treatment of pulmonary dysfunction. Medicaid reimbursable services include: ventilator support, therapeutic use of medical gases, respiratory rehabilitation, management of life support systems, bronchopulmonary drainage, breathing exercises, and chest physiotherapy.

Medicaid reimburses for respiratory therapy services that are personally rendered by licensed registered respiratory therapists.

These services are available in the home or other appropriate setting.

Limitations

Medicaid reimbursement is limited to:

- One initial evaluation per recipient, per provider; and
- One re-evaluation every six months per recipient, per provider.

A respiratory therapy treatment must have a minimum duration of 15 minutes of faceto-face contact between the recipient and the therapist with a maximum of 14 unitsof-service per week. Daily treatment may not exceed 4 units-of-service.

The recipient's primary care physician must prescribe therapy treatments.

Exceptions

None

Eligibility

Medicaid reimburses for medically necessary respiratory therapy services for Medicaid recipients under the age of 21.

Recipients age 21 and older can obtain respiratory therapy under the outpatient hospital services program. Services provided in the outpatient hospital are included in the hospital per diem and are subject to the \$1,500 outpatient cap.

Reimbursement

Medicaid reimbursement for respiratory therapy services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

Copay

None

THERAPY SERVICES-SPEECH-LANGUAGE PATHOLOGY

Description

Speech-language pathology services involve the evaluation and treatment of speech-language disorders.

Medicaid reimburses for speech-language pathology services provided by licensed, Medicaid-participating speech-language pathologists and by supervised, speech-language pathologist assistants.

These services are available in the home or other appropriate setting. Speechlanguage pathology services may be rendered to a group of children.

Limitations

Medicaid reimbursement is limited to:

- One initial evaluation per recipient, per provider; and
- One re-evaluation every six months per recipient, per provider.

An individual speech-language pathology treatment must have a minimum duration of 15 minutes of face-to-face contact between the therapist and the recipient with a maximum of 14 units-of-service per week. Daily treatment may not exceed 4 units-of-service.

A group speech-language pathology treatment is limited to six children. The group must receive a minimum of 30-minutes of therapy.

The recipient's primary care physician must prescribe therapy treatments.

Exceptions

None

Eligibility

Medicaid reimburses for medically necessary speech-language pathology services for Medicaid recipients under the age of 21.

Medicaid reimburses speech-language pathology services for the provision of augmentative and assistive communication systems for recipients regardless of age.

Reimbursement

Medicaid reimbursement for speech-language pathology services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

Copay

None

TRANSPLANT SERVICES - ORGAN AND BONE MARROW

Description

Bone marrow transplantation is performed for the treatment of certain types of cancers and aplastic anemias; solid organ transplantation is performed for failure of the organ due to a variety of illnesses. Medicaid reimburses for organ and bone marrow transplantation services provided by specialized transplant physicians in designated transplant centers.

Determinations for medically accepted transplant procedures are established within the guidelines of the Agency for Health Care Administration (AHCA) Organ Transplant Advisory Council, the Bone Marrow Transplant Advisory Panel, and Medicaid medical consultants.

Acceptance as a candidate for covered transplant services is determined by the designated transplant hospital, not by Medicaid. Pre-transplant and post-transplant care, including immunosuppressive medications, are reimbursed even if the transplant is not a Medicaid-covered transplant.

Limitations

Medicaid reimbursement for transplant services has the following limitations:

- Recipients age 21 and older are eligible for kidney, cornea, liver, lung, heart and bone marrow transplants when medically necessary and appropriate.
- Recipients under age 21 are eligible for transplants determined medically necessary and appropriate, including heart/lung and those listed above for recipients age 21 and older.
- All out-of-state transplant referrals for organ and bone marrow transplants must be requested by a Medicaid designated transplant center. The prior authorization must be forwarded to the Medicaid office for review.
- Out-of-state evaluations and transplants are not covered if the services are available in the state of Florida.
- Physician services limitations apply.

Adult heart and liver transplants require prior authorization. Medicaid does not reimburse transplant procedures that are deemed investigational or those not yet proven clinically effective as determined by consultants within the AHCA Organ Transplant Advisory Council.

Exceptions

Medicaid reimburses for pre-transplant and post-transplant related services even if the transplant itself is not a covered service.

Medicaid does not reimburse for donor services for solid or bone marrow transplant procedures even if the donor is a Medicaid eligible recipient.

Eligibility

Medicaid reimburses for transplant services for all Medicaid recipients, except aliens who are eligible only for emergency services due to their alien status.

TRANSPLANT SERVICES, continued

Reimbursement

Medicaid reimbursement for physicians for transplant services is the maximum Medicaid fee or the provider's customary fee, whichever is lower. Medicaid reimbursement for hospitals for transplant services is the established per diem rate for that facility.

Any organ transplant reimbursed under a global payment methodology is reimbursable to the facility and those providers under a specially designated global payment method as determined by the Florida Legislature.

Copay

None

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TRANSPORTATION SERVICES

Description

Medicaid Non-Emergency Transportation (NET) Services are defined as medicallynecessary transportation for any recipient and personal care attendant or escort, if required, who have no other means of transportation available to any Medicaidcompensable service for the purpose of receiving treatment, medical evaluation, or therapy.

Medicaid Emergency Transportation Services provide medically necessary ground or air ambulance transportation to Medicaid-eligible recipients.

Medicaid Non-Emergency Transportation Services are contracted to the Florida Commission for the Transportation Disadvantaged. The Commission coordinates Medicaid NET Services through agreements with the Community Transportation Coordinator (CTC) in each county.

Limitations

Transportation services are available only to eligible recipients who cannot obtain transportation on their own through any available means such as family, friends or community resources.

All transportation must be the most cost-effective and most appropriate method of transportation available to each transportation eligible Medicaid recipient.

Non-emergency transportation is scheduled through the CTC in each county under contract with the Commission for the Transportation Disadvantaged.

Exceptions

Recipients who are enrolled in a Medicaid HMO that provides transportation in its scope of services must obtain all Medicaid transportation through the HMO's network of transportation providers. If the HMO does not provide transportation, then transportation is arranged through the Community Transportation Coordinator in the recipient's county of residence.

Eligibility

Medicaid Non-Emergency Transportation Services are provided for Medicaid recipients who meet the eligibility requirements for transportation.

Reimbursement

Under the Medicaid Non-Emergency Transportation contract with the Florida Commission for the Transportation Disadvantaged, transportation reimbursement is determined by agreement with the CTC in each county.

If the recipient is in an HMO that covers transportation, the recipient must obtain all Medicaid transportation through the HMO's provider network. A provider who is not in the HMO network cannot be reimbursed for providing transportation to the recipient.

Ambulance transportation, for either the Basic Life Support or Advanced Life Support level of service, is reimbursed at the Medicaid published allowable rate or the carrier's customary fee, whichever is lower.

Copay

There is a \$1 recipient copayment for transportation services for each one-way trip, unless the recipient is exempt. Round trips require two copayments.

VISUAL SERVICES

Description

Medicaid reimburses for visual services rendered by licensed, Medicaid-participating ophthalmologists, optometrists and opticians.

Medicaid reimbursable services include eyeglasses, eyeglass repairs as required, prosthetic eyes, and contact lenses. Providers may use the Central Optical Laboratory, which is managed by Prison Rehabilitative Industries and Diversified Enterprises (PRIDE), for services for Medicaid recipients.

Limitations

Medicaid reimbursement for visual services has the following limitations:

- Eyeglasses and eyeglass repairs are limited to recipients younger than 21 years of age.
- Eyeglasses are limited to no more than two pairs of eyeglasses per recipient, per year.
- Contact lenses are limited to recipients who have unilateral aphakia or bilateral aphakia.
- Services for recipients age 21 and above are limited to prosthetic eyes and specialized contact lenses.

All special eyeglasses and contact lenses must be prior authorized.

Exceptions

The provider may request authorization for reimbursement for services in excess of the service limitations.

Eligibility

Medicaid reimburses for limited visual services for all Medicaid recipients.

Reimbursement:

Medicaid reimbursement for visual services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

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WAIVER - ADULT CYSTIC FIBROSIS

Background

Cystic fibrosis is a progressive genetic disease that causes a range of symptoms especially affecting the lungs and the digestive system. Persons with this disease are able to live a relatively normal life if they obtain appropriate treatment and support to minimize the symptoms and progression of the disease.

The Department of Health, Division of Health Awareness, Access and Tobacco, operates the Adult Cystic Fibrosis (CF) Waiver Program. CF waiver program began operation in July 2004.

Description

Waiver services include: acupuncture, case management chore service, counseling (individual and family), dental services, durable medical equipment, exercise therapy, homemaker, massage therapy, nutritional services, personal care, personal emergency response service, physical therapy, prescribed drugs, respiratory therapy, respite care, skilled nursing, specialized medical equipment and supplies, transportation, and vitamins and nutritional supplements.

Eligibility

To be eligible for CF waiver services, an individual must meet the following criteria:

- Be 18 years of age or older;
- Be diagnosed with cystic fibrosis;
- Be determined to be at risk of hospitalization; and
- Meet the Supplemental Security Income (SSI) related Medicaid or the Institutional Care Program (ICP) income and asset requirements.

Reimbursement

Medicaid reimbursement for CF waiver services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

WAIVER - ADULT DAY HEALTH CARE

Background

The Adult Day Health Care Waiver is a home and community-based services program that was implemented in Palm Beach and Lee counties on April 1, 2004. The program is designed to meet the health and supportive needs of adults with functional and/or cognitive impairments through an individual plan of care implemented at an adult day health care center. This program serves adults who are physically impaired or mentally confused and may require supervision, increased social opportunities and assistance with personal care or other daily living activities.

Description

Services are structured, comprehensive, non-residential and provided on a planned basis. They include the following:

- Intake and Assessment;
- Case Management; and
- Other Direct Care Services such as: transportation; medication management, medical direction, rehabilitation therapies including OT, PT, ST; social services/counseling, nutritionally balanced meals/snacks, recreation/therapeutic activities, personal care assistance, assistance with daily living activities, and health care monitoring.

Eligibility

To be eligible for the Adult Day Health Care Waiver Program, an individual must meet the following criteria:

- Be 75 or older and live with a caregiver;
- Be a resident of Lee or Palm Beach county;
- Meet nursing home level of care as determined by CARES;
- Not be a resident of an institution or other institutional setting;
- Not be enrolled in a hospice; and
- Not be enrolled in another Medicaid home and community-based waiver program.

Reimbursement

Authorized services provided to enrolled waiver recipients are reimbursed by Medicaid on a contracted daily rate.

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WAIVER - AGED/DISABLED ADULT

Background

The Aged/Disabled Adult (A/DA) Waiver is a home and community-based services program that was implemented statewide on April 1, 1982. The Florida Department of Elder Affairs has operational responsibility for the A/DA Waiver.

Description

The waiver includes the following services: adult companion, adult day health care, attendant care, case aide, case management, chore services, consumable medical supplies, counseling, environmental accessibility adaptation, escort, family training, financial risk reduction, health support, home-delivered meals, homemaker and personal care services, nutrition, personal emergency response systems, pest control, physical risk reduction, physical therapy, respite care, skilled nursing, specialized medical equipment and supplies, and speech therapy.

Recipients make an informed choice of receiving home and community-based services in lieu of nursing facility care.

Eligibility

To be eligible for the Aged/Disabled Adult Waiver services, an individual must meet the following criteria:

- Be 65 years old or older or be ages 18 to 64 and determined disabled according to Social Security standards;
- Meet Supplemental Security Income (SSI), MEDS-AD, or Medicaid waiver assistance income and asset requirements;
- Meet nursing facility level-of-care criteria as determined by CARES; and
- Be enrolled in the waiver.

Reimbursement

Authorized services provided to enrolled waiver recipients are provided on a feefor-service basis. Medicaid reimbursement for services is the Medicaid fee or the provider's customary fee, whichever is lower.

WAIVER - ALZHEIMER'S DISEASE

Background

The Alzheimer's Disease Waiver Program is a home and community-based program intended to delay or prevent nursing home placement for persons with this disease.

Description

The waiver includes the following services: case management, adult day health care, respite care, behavioral assessment and intervention, caregiver training, environmental modification, incontinence supplies, personal care, pharmacy review, wander alarm system and wanderer identification system. Services are authorized by a case manager based on the recipient's documented need.

Eligibility

To be eligible for this program, an individual must meet the following criteria:

- Be age 60 or older;
- Reside in Broward, Dade, Palm Beach or Pinellas county;
- Meet Supplemental Security Income (SSI), MEDS-AD or Medicaid waiver assistance income and asset requirements;
- Have a diagnosis of Alzheimer's Disease made or confirmed by a Memory Disorder Clinic, neurologist, or a physician with experience in neurology;
- Meet the nursing home level of care criteria as determined by CARES; and
- Live with a capable caregiver in a private home or apartment.

Reimbursement

Medicaid reimbursement for services under this waiver is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

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WAIVER - ASSISTED LIVING FOR THE ELDERLY

Background

The Assisted Living for the Elderly (ALE) Waiver is a home and community-based services program that was implemented statewide on February 1, 1995, for recipients who reside in qualified Assisted Living Facilities (ALFs). The Florida Department of Elder Affairs (DOEA) has operational responsibility for the ALE Waiver. This is a 1915(c) waiver.

Description

The waiver includes three services: case management, assisted living, and if needed, incontinence supplies. The components of assisted living include: an attendant call system, attendant care, behavior management, chore, companion services, homemaker, intermittent nursing, medication administration (within the ALF license), occupational therapy, personal care, physical therapy, specialized medical equipment and supplies, speech therapy, and therapeutic social and recreational services.

Recipients make an informed choice of receiving home and community-based services in lieu of nursing facility care.

Eligibility

To be eligible for ALE Waiver services, an individual must meet the following criteria:

- Be age 65 and older or be ages 60 to 64 and be determined disabled according to Social Security standards;
- Meet nursing facility level-of-care criteria as determined by CARES;
- Meet Supplemental Security Income (SSI), MEDS-AD or Medicaid waiver assistance (MWA) income and asset requirements; and
- Meet one or more of the following:
 - 1. Require assistance with four or more activities of daily living (ADLs);
 - Require assistance with three ADLs plus supervision or administration of medication:
 - 3. Require total help with one or more ADLs;
 - 4. Have a diagnosis of Alzheimer's disease or another type of dementia and require assistance with two or more ADLs;
 - Have a diagnosed degenerative or chronic medical condition requiring nursing services that cannot be provided in a standard ALF, but are available in an ALF licensed for limited nursing or extended congregate care; or
 - 6. Be a Medicaid-eligible recipient who meets ALF criteria; be awaiting discharge from a nursing facility placement; and be unable to return to a private residence because of a need for supervision, personal care, periodic nursing services, or a combination of the three.

Reimbursement

Medicaid reimburses for assisted living services at a daily rate and case management services at a monthly rate. Incontinence supplies are reimbursed separately on a monthly basis.

WAIVER - CHANNELING

Background

The Channeling Waiver is a home and community-based services program that was implemented on July 1, 1985, and is operated through an annual contract with an organized health care delivery system.

Description

The Channeling Waiver offers comprehensive case management with authority to prescribe amount and duration of 19 core services described in required care plans that itemize service costs.

The waiver includes the following: adult day health care, case management, chore services, companion services, counseling, environmental accessibility adaptations, family training, financial education and protection services, home health aide services, occupational therapy, personal care services, personal emergency response systems, physical therapy, respite care, skilled nursing, special home delivered meals, special drug and nutritional assessments, special medical supplies, and speech therapy.

Recipients make an informed choice of receiving care and home and community-based services in lieu of nursing facility care.

Eligibility

To be eligible for Channeling Waiver services, an individual must meet the following criteria:

- Be age 65 or older;
- Meet the nursing facility level-of-care criteria as determined by CARES;
- Meet the Supplemental Security Income (SSI), MEDS-AD or Medicaid waiver assistance (MWA) income and asset requirements;
- Have two or more unmet long-term care service needs; and
- Reside in Broward or Dade counties.

Reimbursement

Payment is based on a negotiated per diem reimbursement rate. The cost of care may not exceed 85 percent of the average Medicaid nursing facility rates in Broward and Dade counties.

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WAIVER - CONSUMER-DIRECTED CARE RESEARCH AND DEMONSTRATION

Background

The Consumer Directed Care Research and Demonstration Waiver is a coordinated effort among the Department of Elder Affairs, Department of Children and Families, Department of Health, Agency for Persons with Disabilities, and Agency for Health Care Administration.

Description

The program allows for a total of 3,300 individuals receiving services from the Developmental Disabilities HCBS Waiver, Aged and Disabled Adult HCBS Waiver or Traumatic Brain Injury/Spinal Cord Injury HCBS waiver the opportunity to exchange their traditional waiver services for a cash option. Individuals receive a monthly benefit amount to purchase services directly from a provider of their choice. These providers can include members of the individual's family. In addition, consumers can save funds for approved, medically necessary purchases that might not be affordable immediately. The monthly benefit amount goes through a fiscal intermediary under contract with the Department of Elder Affairs.

Consumer Directed Care is available statewide.

Eligibility

To be eligible for Consumer Directed Care, an individual must be enrolled in one of the following home and community-based services waivers:

- Developmental Disabilities
- Aged/Disabled Adult
- Traumatic Brain Injury/Spinal Cord Injury

Reimbursement

The Department of Elder Affairs files claims on behalf of the fiscal intermediary, an enrolled Medicaid provider, for the monthly benefit amount for enrolled, eligible waiver participants.

Trained consultants in each program area who are enrolled as Medicaid waiver providers provide consultant services. Consultant services are available to Medicaid recipients eligible to enroll in the Consumer Directed Care Waiver.

WAIVER - DEVELOPMENTAL DISABILITIES SERVICES

Background

The Developmental Disabilities (DD) Waiver was implemented on April 1, 1982, as a combined waiver with Aged/Disabled Adult Services. In order to meet the needs of these two diverse populations, the waiver was split into separate waiver programs in 1985.

Description

The waiver includes the following services: adult day training, adult dental, behavioral, chore, companion, consumable medical supplies, dietitian, durable medical equipment, environmental modifications, homemaker, in-home supports, medication review, non-residential support, occupational therapy, personal care assistance, personal emergency response systems, physical therapy, private duty nursing, psychological assessment, respiratory therapy, residential habilitation, residential nursing, respite, skilled nursing, special medical home care, speech therapy, specialized mental health services, support coordination, supported employment, supported living coaching, therapeutic massage, and transportation.

Eligibility

To be eligible for DD waiver services, an individual must meet the following criteria:

- Be a Developmental Disabilities program client;
- Be age 3 or older;
- Meet the level-of-care criteria for intermediate care facilities for the developmentally disabled (ICF/DD);
- Meet Supplemental Security Income (SSI) related Medicaid or Institutional Care Program income and asset requirements; and
- Be enrolled in the Developmental Disabilities waiver.

Reimbursement

Medicaid reimbursement for DD waiver services is based on rates approved by the Agency for Persons with Disabilities, and the Agency for Health Care Administration, Medicaid Program.

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WAIVER - FAMILY PLANNING

Background	The family planning waiver extends eligibility for family planning services for 24 months to postpartum women who have lost Medicaid eligibility. This is an 1115 waiver.
Description	Recipients are eligible for all Medicaid-covered family planning services, family-planning related pharmacy and laboratory services, antibiotics and vaginal antifungals to treat sexually transmitted diseases, outpatient sterilization, and colposcopy.
Eligibility	Medicaid reimburses family planning waiver services for non-Medicaid eligible women who have had a Medicaid-financed delivery or other pregnancy-related service within two years prior to the date of losing Medicaid eligibility.
Exclusions	All other Medicaid services are excluded.
Reimbursement	Medicaid reimbursement for family planning waiver services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

WAIVER-FAMILY SUPPORTED LIVING

Background

The Family Supported Living Waiver is a home and community-based services program that was approved by the Centers for Medicare and Medicaid Services (CMS) in 1998. This waiver replaced the Medicaid Community Supported Living Arrangement program.

Description

The waiver services include: adult day training, in-home support services, supported living coaching, supported employment, transportation, respite care, environmental modification, support coordination, personal emergency response systems, and consumable medical supplies.

Eligibility

To be eligible for the waiver, individuals must meet the following criteria:

- Be age 18 or older;
- Be legally competent or supported by their guardian in their decision to move to a supported living situation;
- Be able to direct their own support in all but limited areas;
- Be able to identify and participate in the planning and implementation of support necessary to manage their households;
- Be able to participate in community life;
- Meet the level of care for intermediate care facilities for the developmentally disabled (ICF/DD);
- Meet SSI-related Medicaid or the Institutional Care Program (ICP) income and asset requirements;
- Be a client of the Developmental Services program; and
- Be enrolled in the Family Supported Living waiver.

Reimbursement

Medicaid reimbursement for the Family Supported Living waiver services is based on rates approved by the Agency for Persons with Disabilities and the Agency for Health Care Administration, Medicaid Program.

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WAIVER - HEALTHY START COORDINATED CARE SYSTEM

Background

The purpose of the Healthy Start waiver is to address identified risks of the maternal and infant population in Florida. The Medicaid Healthy Start waiver provides reimbursement to the Healthy Start coalitions and participating county health departments through the Florida Department of Health for Florida's Healthy Start Program. This enables more at-risk pregnant women to obtain necessary care beginning in the earliest stages of pregnancy.

Description

The purpose of the Healthy Start program is to assist recipients in coordinating and gaining access to services that will:

- Reduce the number of infants born with medical problems, and
- Maintain the health of infants after birth.

Limitations

Medicaid will reimburse:

- A one time service coordination fee per pregnant recipient;
- A monthly fee per recipient under age 3; and
- A monthly fee per pregnant recipient qualifying with higher incomes.

Exceptions

None

Eligibility

Healthy Start services are limited to pregnant recipients and children under age 3 who are participating in the program through certain county healthy departments or Health Start coalitions.

Reimbursement

Reimbursement is a fixed fee, paid to the Florida Department of Health

WAIVER - MODEL WAIVER PROGRAM

Background

The Florida Medicaid Program received approval from the Centers for Medicare and Medicaid Services (CMS) in 1991 to administer a home and community-based waiver in Florida that can help maintain children with certain medical conditions in their homes instead of a hospital.

Description

Waiver services include respite care, environmental accessibility adaptations, and assistive technology and service evaluation. Case management is provided by the Department of Health, Children's Medical Services. Individuals make an informed choice between hospital and home and community-based services.

Eligibility

The waiver has six criteria for participation. If all these criteria are met, the individual may elect to participate in the model waiver if space is available. Florida can serve only five people at any one time in the waiver statewide. The six criteria are as follows:

- The individual must be diagnosed as having a degenerative spinocerebellar disease, commonly classified in the 330-337 range of ICD-9-CM diagnosis classifications;
- The individual must be under 21 years old;
- The individual must be determined disabled using criteria established by the Social Security Administration;
- The individual must require a level of care recommended by a Children's Multidisciplinary Assessment Team (CMAT) staffing that would normally be provided in an inpatient hospital setting;
- The individual must be able to remain safely in the home with a set of home and community-based services provided through Medicaid; and
- The individual's total cost of care to Medicaid in the home setting cannot exceed the aggregated cost of inpatient hospital care for all Model Waiver recipients.

Reimbursement

Services are provided on a fee-for-service basis within prescribed budgets and caseloads. Medicaid reimbursement for services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

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WAIVER - NURSING HOME DIVERSION

Background

Dually eligible (Medicare and Medicaid) individuals that meet clinical eligibility criteria may choose to receive long-term care and acute care services under the NHD waiver. The waiver was implemented in December 1998 in the Orlando area and expanded to the Palm Beach area in October 1999. In 2003, the Nursing Home Diversion (NHD) waiver was expanded to Duval, Charlotte, Manatee, Lake, Lee, Collier, Orange, Osceola, Seminole, Brevard, Hillsborough, Pasco, Pinellas. Volusia, Broward, Dade, Martin, and Palm Beach counties. Within the constraints of funding, expansions into other areas of the state will occur as plans are approved to become NHD providers. The waiver is approved to serve up to 2,375 elders in the pilot areas.

Description

The Medicaid Nursing Home Diversion (NHD) waiver provides home and community-based services to functionally impaired elderly that are age 65 and over and are at risk of nursing home placement.

Long-term care waiver services include adult companion, adult day health, assisted living, case management, chore, consumable medical supplies, environmental accessibility and adaptation, escort, family training, financial assessment and risk reduction, home delivered meals, homemaker, nutritional assessment and risk reduction, personal care, personal emergency response systems, respite care, occupational, physical and speech therapies, home health and nursing facility services.

The acute-care waiver services include community mental health services, dental, hearing and visual services, independent laboratory and x-ray, inpatient hospital and outpatient hospital/emergency, physicians, prescribed drugs and transportation (optional) services.

Managed care providers that have contracted with the state under the NHD Waiver are responsible for Medicare co-payments and deductibles.

The Department of Elder Affairs (DOEA) has operational responsibility for the NHD Waiver.

Waiver - Nursing Home Diversion, cont.

Eligibility

Individuals that meet the following criteria are eligible to receive services under the Nursing Home Diversion Waiver:

- Age 65 and over;
- Dually eligible for Medicaid (ICP level) and Medicare Parts A & B;
- Live in the project areas of:
 - > Area 3B Hernando, Lake;
 - Area 4 Duval, Flagler, St. Johns, Volusia;
 - > Area 5 Pasco, Pinellas;
 - > Area 6 Hillsborough, Manatee, Polk;
 - > Area 7 Orange, Osceola, Seminole and Brevard;
 - > Area 8 Charlotte, Collier, Lee, Sarasota;
 - > Area 9 -Palm Beach, Martin, Okeechobee, Saint Lucie, and Indian River;
 - > Area 10 Broward; or
 - > Area 11 Dade; and
- Be determined by the CARES (Comprehensive Assessment and Review for long-term care services) unit at the Department of Elder Affairs to be at nursing home level of care and meet one or more established clinical criteria.

Reimbursement

Providers are reimbursed at a capitated rate, on a per member, per month basis to enrolled Medicaid providers.

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WAIVER PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY (PACE)

Background

The Program of All-Inclusive Care for the Elderly (PACE) is a project within the Long-Term Care Community-based Diversion Project. PACE provides a comprehensive range of medical and home and community-based services for individuals who would otherwise qualify for placement in a nursing home.

Description

PACE organizations provide primary care, social, restorative and supportive services for Medicaid and Medicare eligible individuals age 55 and over who live in a PACE service area. All Medicare and Medicaid services must be available, including personal care, acute care services, recreational therapy, nutritional counseling, meals and transportation. The services also include adult day health care, home care, prescription drugs, nursing home and inpatient care.

PACE organizations are not-for-profit or public entities that primarily provide PACE services. A PACE organization must have a governing body, a physical site for adult day health care services, a defined service area, safeguards against conflict of interest, fiscal soundness and a formal Participant Bill of Rights.

Florida PACE Centers Inc. in Miami-Dade county is currently the only approved PACE provider in Florida. Applications are being filed for two additional PACE centers in Lee and Martin counties.

The Department of Elder Affairs has operational responsibility for the PACE program.

Eligibility

Individuals must meet the following criteria are eligible to receive services under PACE:

- Be age 55 and over;
- Be determined by the CARES (Comprehensive Assessment and Review for long-term care services) unit at the Department of Elder Affairs to be at nursing home level of care and meet one or more established clinical criteria;
- Live in the PACE service area; and
- Be able to live safely in the community without being a danger to themselves or others.

Reimbursement

Providers are reimbursed at a fixed monthly rate for each enrollee.

WAIVER - PROJECT AIDS CARE

Background

The Project AIDS Care (PAC) Waiver is administered by the Agency for Health Care Administration in collaboration with the Department of Children and Families, the Department of Elder Affairs, and the Department of Health. The waiver was implemented statewide in 1989.

Description

Applicants with AIDS that are determined to be at risk of hospitalization or placement in a nursing facility are given the choice to remain at home and receive home and community-based services under the PAC waiver. A case manager at a PAC waiver case management agency coordinates access to services needed based on the acuity level of the recipient who has been determined by the nurse care manager from the Disease Management Organization.

PAC waiver services are: case management; chore; day health care; education and support; environmental accessibility adaptations; home delivered meals; homemaker; personal care; restorative massage; skilled nursing; RN and LPN; specialized medical equipment and supplies; specialized personal care for foster care children; therapeutic management of substance abuse. The case manager, in consultation with the recipient and the care manager develop a plan of care and authorize services.

Eligibility

In order to participate in the Project AIDS Care Waiver, the individual must meet the following criteria:

- Have a diagnosis of AIDS documented by a physician;
- Have the presence of AIDS related opportunistic infections;
- Be determined eligible for Supplemental Security Income (SSI) or Medicaid MEDS-AD or Institutional Care Program (ICP);
- Be determined by CARES to be at risk of hospitalization or institutionalization in a skilled nursing facility;
- Be determined disabled according to Social Security Administration standards;
- Not be enrolled in a Medicare or Medicaid HMO or hospice program;
- Be capable of remaining safely in the home and community;
- Need and receive PAC waiver case management services; and
- Have completed, signed, and dated a PAC Waiver Enrollment Application as described below.

Reimbursement

Case management agencies bill for and are reimbursed a monthly flat-fee rate for case managing the needs of the recipient. All necessary services must be documented in the plan of care and be authorized by the case manager.

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WAIVER - SUB-ACUTE INPATIENT PSYCHIATRIC PROGRAM (SIPP)

Background

In 2001, the Agency for Health Care Administration implemented a statewide Sub-acute Inpatient Psychiatric Program (SIPP) for Medicaid recipients under the age of 18 who require placement in a psychiatric residential setting due to serious mental illness or emotional disturbance.

The approved waiver provided for selection, through a competitive proposal process, of 17 SIPP providers with one or two SIPP providers located in every area of the state.

Description

Requirements for a SIPP include provision of active mental health treatment with a child and family, extensive aftercare planning and coordination, follow-up and outcome measurement.

The objectives of the SIPP program are:

- Reduce the length of stay of inpatient psychiatric services in acute care settings;
- Provide inpatient psychiatric services with an expected length of stay of 120 days;
- Provide utilization management to ensure appropriateness of admission, length of stay, and quality of care; and
- Reduce recidivism by providing aftercare services and/or linkages with appropriate community services.

Eligibility

High-risk youth under age 18 who are Medicaid eligible and enrolled in MediPass or an HMO are potentially eligible for care in a SIPP. High-risk youth are children and adolescents with a diagnosed mental or emotional disorder who have a history of two or more psychiatric hospitalizations in a year, who require more than the state average number of days for inpatient care annually, or those who are unable to benefit from treatment in a less restrictive setting. Children and adolescents placed in a SIPP are not eligible for any other Medicaid services. Therefore, alternative treatment settings should be sought for medically complex children with emotional disturbance or mental illness.

Authorization

Children must be referred through the Department of Children and Families District Mental Health Offices, and AHCA's behavioral health care utilization contractor manager must authorize the admission and continued stays.

Reimbursement

SIPP providers are paid a negotiated per-diem rate.

WAIVER - TRAUMATIC BRAIN INJURY/SPINAL CORD INJURY

Background

The Department of Health, Brain and Spinal Cord Injury Program, operates the Traumatic Brain Injury/Spinal Cord Injury (TBI/SCI) waiver.

Description

Waiver services include: adaptive health and wellness, assistive technologies, attendant care, behavioral programming, case management, companion services, community support coordination, consumable medical supplies, environmental accessibility adaptations, life skills training, personal adjustment counseling, personal care, and rehabilitation engineering evaluation.

Recipients age 18 and older make an informed choice of receiving home and community-based services in lieu of nursing facility care.

Eligibility

To be eligible for TBI/SCI waiver services, an individual must meet the following criteria:

- Must have one of the following conditions:
 - Traumatic Brain Injury. Traumatic brain injury is defined as an insult to the skull, brain or its covering from external trauma, which produces an altered state of consciousness or anatomic, motor, sensory, or cognitive/behavioral deficits.
 - Spinal Cord Injury. Spinal cord injury is defined as a traumatic injury to the spinal cord with evidence of motor deficit, sensory deficit, and/or bowel and bladder dysfunction. The lesions must have significant involvement with two of the above three.
- Must be considered medically stable meaning the absence of any of the following:
 - 1. Active, life threatening condition (e.g., sepsis, respiratory, or other condition requiring systematic therapeutic measures);
 - 2. IV drip to control or support blood pressure; or
 - 3. Arterial monitoring of intracranial pressure.
- Meet level of care criteria for nursing facilities;
- Be age 18 or older;
- Be referred to the state's Brain and Spinal Cord Injury Program Central Registry in accordance with 381.75, F.S.; and
- Meet the Supplemental Security Income-related or the Institutional Care Program income and asset requirement for Medicaid eligibility.

Reimbursement

Medicaid reimbursement for TBI/SCI waiver services is the maximum Medicaid fee or the provider's customary fee, whichever is lower.

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